

STATEMENT

PT JASA ANGKASA SEMESTA (JAS)

Terkait Petugas PT JAS Terjatuh dari Pintu Pesawat TransNusa di Bandara Internasional Soekarno-Hatta Cengkareng

Terkait kejadian jatuhnya petugas PT Jasa Angkasa Semesta (JAS) dari pintu pesawat TransNusa di Bandara Internasional Soekarno-Hatta Cengkareng, kami perlu memberikan keterangan resmi bahwa benar telah terjadi ground incident petugas PT JAS di Bandara Internasional Soekarno-Hatta Cengkareng, pada saat persiapan penerbangan TransNusa 8B 5110 rute Bandara Internasional Soekarno-Hatta Cengkareng-Bandara Internasional I Gusti Ngurah Rai Bali pada Senin, 13 Mei 2024.

Kejadian tersebut karena miskomunikasi antara petugas flight coordinator (FC) dengan petugas passenger boarding stairs (PBS) kami sehingga mengakibatkan petugas FC tidak mengetahui posisi PBS ketika hendak meninggalkan pesawat.

Setelah kejadian tersebut, petugas FC langsung dilakukan tindakan dibawa ke emergency medical assistance di terminal bandara serta pemeriksaan lebih lanjut di RS Hermina Periuk, Tangerang. Kami sangat bersyukur FC kami tidak mengalami cedera berat setelah kejadian tersebut.

Kami memohon maaf kepada seluruh pemangku kepentingan atas ketidaknyamanan ini. Kami berkomitmen kejadian serupa tidak terjadi lagi ke depannya. Kami juga senantiasa meningkatkan pengawasan demi memastikan keselamatan, keamanan, dan kenyamanan, baik bagi pekerja maupun pengguna jasa PT JAS, ketika bertransportasi udara.

Regarding the PT JAS Officer's Incident Falling from the Door of a TransNusa Plane at Soekarno-Hatta International Airport Cengkareng

Regarding the incident where PT Jasa Angkasa Semesta (JAS) officers fell from the door of the TransNusa plane at Soekarno-Hatta International Airport Cengkareng, we need to provide official information that it is correct that a ground incident occurred for PT JAS officers at Soekarno-Hatta International Airport in Tangerang during preparation for TransNusa flight 8B 5110, route Soekarno-Hatta International Airport Cengkareng-I Gusti Ngurah Rai Airport Bali, on Monday, May 13, 2024.

This incident was caused by miscommunication between the flight coordinator (FC) officer and our passenger boarding stairs (PBS) officer. The FC officer did not know PBS's position when he was about to leave the plane.

After this incident, FC officers immediately took action and were taken to emergency medical assistance at the airport terminal and for further examination at Hermina Periuk Hospital, Tangerang. We are very grateful that our FC did not suffer severe injuries after the incident.

We apologize to all stakeholders for this inconvenience. We are committed to preventing similar incidents from happening again. We also continue to increase supervision to ensure safety, security, and comfort for workers and users of PT JAS services when transporting air.

