

frontlines

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JAS Airport
Services



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NO TRUST, NO US

Karyawan Karyawati JAS yang kami hormati,

Tahun 2017 akan menjadi tahun yang berat bagi kita semua. Berbagai tantangan yang telah kita lalui di tahun 2016, kemungkinan akan semakin berat di 2017. Untuk itu ijinakan saya menyampaikan pesan untuk dapat kita hayati dan laksanakan bersama di tahun ini.

Yang pertama, marilah kita tumbuhkan rasa saling percaya pada sesama kita. Persatuan tidak dapat dibangun tanpa kepercayaan. Dan dengan saling mempercayai, kita dapat membangun kolaborasi dan mentransformasikan lebih dari 3.000 orang karyawan JAS menjadi sebuah teamwork yang solid. "NO TRUST, NO US."

Kepercayaan atasan ke bawahan dan sebaliknya, memang tidak tumbuh dalam waktu semalam. Untuk itu berpikirlah dan bertindaklah selalu secara positif, fokuskan sikap mental dan emosional untuk selalu ,melihat sisi positif dari seseorang atau suatu permasalahan.

Kedua, marilah kita bangun kerjasama tim. Steve Jobs, pendiri perusahaan Apple mengatakan bahwa hal hebat dalam bisnis tidak pernah dilakukan oleh satu orang, namun selalu merupakan hasil kerjasama tim. Saya percaya bahwa anda semua adalah yang terbaik di bagian masing-masing. Kerjasama tidak dapat dibangun bila sesama anggota tidak memiliki rasa hormat satu sama lain atau hanya mau menang dan benar sendiri. Setialah melakukan semua pekerjaan yang diberikan dengan baik, walau tidak ada satu orangpun yang melihat.



Ketiga, marilah kita kembangkan sisi kreatif dalam pelaksanaan pekerjaan kita. Bila anda selalu mengerjakan hal yang sama setiap hari, dengan cara yang sama, dengan alat, rekan dan waktu yang sama, maka sebenarnya anda tidak sedang melakukan hal yang kreatif. Saya menghimbau kita semua untuk memikirkan ide yang lebih baik, lebih murah, lebih ringkas, lebih ekonomis dalam menyelesaikan pekerjaan sehari-hari. Saya percaya bahwa selalu ada cara yang lebih baik daripada yang kita lakukan saat ini, dan bidang usaha yang lebih potensial daripada yang tengah kita jalani. Dan hanya melalui berpikir serta bertindak kreatif saja yang dapat mengubah hidup saya dan saudara menjadi lebih baik.


Keempat, mengingat tantangan di tahun 2017 akan semakin besar, saya menghimbau agar kita semua mengembangkan sikap assertive. Assertive ini bermakna tegas untuk mengetahui apa yang terbaik bagi kita dan berjuang untuk menjaganya.

Kelima dan terakhir, terutama untuk karyawan garis depan, marilah kita tambahkan layanan yang ada sekarang dengan sedikit sentuhan empati. Bangunlah sebuah "moments of value" lewat interaksi personal yang baik sehingga pelanggan bisa mendapatkan pengalaman emosi yang baik dan tak terlupakan. Misalnya mengucapkan salam atau terima kasih dengan menyebut nama tamu. Untuk mencapai level ini, kita semua memang perlu mengasah naluri sensitifitas sehingga bisa mengetahui kebutuhan penumpang, bahkan sebelum mereka mengucapkan keinginan mereka tersebut.

Karyawan karyawan JAS yang kami sayangi, sebagai catatan penutup, saya menghimbau agar di tahun 2017 ini kita memberikan yang terbaik dari diri kita untuk menjaga kelangsungan hidup perusahaan yang kita cintai ini, bersiap diri untuk menghadapi tantangan yang lebih besar, dan bersama-sama untuk mewujudkan visi perusahaan sebagai penyedia solusi jasa kebandarudaraan pilihan di Indonesia.

Semoga Allah SWT, Tuhan Yang Maha Esa, memberikan rahmat, berkah dan hidayah-Nya bagi kita semua dalam menghadapi setiap tantangan di tahun ini.

Terima kasih.



Adji Gunawan
Presiden Direktur





His Majesty King **Salman bin Abdulazis Al-Saud** of Saudi Arabia Visit to Indonesia 1 - 12 March 2017

PT Jasa Angkasa Semesta Tbk was appointed the official ground handler for King Salman's official visit to the cities of Jakarta and Bali in Indonesia from 1 - 12 March 2017.

Preparations for the visit started weeks before the actual arrival which includes the handling of a number of freighter flights. The cargo handled included mobile electric escalators and limousines that required special handling.

All the flights at Halim Perdanakusuma Airport in Jakarta and Ngurah Rai International Airport in Denpasar Bali which carried a total of more than 1,500 passengers were handled smoothly.

The handling during the entire duration of the visit certainly speaks volume of the capabilities and professionalism of PT JAS to handle large scale events that requires detailed planning and coordination.

CEO of JAS, Adji Gunawan, who leads the operation team himself, expressed the hope in the future, "With the experience we have in the past and today, we hope to be part of handling ASIAN GAMES 2018 delegation." *(martha)*





JAS To Accommodate Both Government and Airlines Policies

Government had heightened airport security checks on laptops and other electronic devices, but has no plans to ban them from any foreign and domestic flights, seeing current security measures are sufficient to detect threats, according to Indonesia's Ministry of Transportation.

Under existing rules, passengers can carry their laptops and other electronic devices and only need to take them out from bags during X-ray checks.

"Security is an integral part of aviation safety. Security measures that can interfere with flight safety must be tightened," Agus Santoso, Director General of air transportation, said.

However, IF the passengers have to insert their laptop into luggage (after the x-ray checks), then it certainly occurred due to US policy toward the Middle East and North Africa carries en route to US and UK.

Normally the airlines will issue an official announcement to passengers who fly to US and UK. And this is not applicable equally to domestic or passengers who are not flying to US and UK.
(martha)



JAS To Provide GH Services SilkAir, Sriwijaya and NAM Air

JAS has signed a deal to provide ground handling services to SilkAir, Sriwijaya and NAM Air.

SilkAir starts to fly to Medan on October 2016, while NAM Air open route to Manado on December 2016, and Sriwijaya Air expands their services to Balikpapan.

In addition, JAS is also supply the ground handling to NAM Air and Sriwijaya Air in Denpasar and Yogyakarta.

"We are delighted to partner with 3 top airlines as they expand operations to many cities in Indonesia. We are committed to providing the airlines and their customers with very best services and look forward to a multi-year partnership," said Subiyono, JAS Deputy Director Operations.



Qantas To Offer Year-Round Nonstop Flights Between Sydney and Bali

Buoyed by the performance of its seasonal flights to Bali, Qantas has announced to serve the popular tourist destination on a year-round basis from March 2017.

Qantas returned to Bali with scheduled services for the first time in seven years in late 2015, operating a total of 33 flights from Sydney with Boeing 737-800s between December 4 2015 and 29 January 2016.

The oneworld alliance member has returned to the Sydney-Bali for a second year of seasonal flying, with daily flights that kicked off on December 14 2016 and scheduled to conclude in March 2017.

JAS is honored to be responsible for Qantas ground handling in DPS. *(ending)*



Singapore Airlines: Celebrating 30 years of flying to Bali



Desmond Ee, Station Manager Denpasar of Singapore Airlines Ltd (SQ) wrote an appreciation email for JAS efforts in making the SQ event on October 16 a great success.

"From the faces of the passengers, staff and service partners, it is evident that many had enjoyed the gate activities," Desmond wrote

He also said that JAS support, participation and efforts (and sweat) were all worthwhile as SQ celebrated 30 years as a big family in Bali.

Thank you SQ! We look forward to support you for many more years to come! Beside SQ, Virgin Australia (VA) was also celebrated their 6 years of flying to Bali. *(ending)*

JAS Wins GH Contracts for Four Airlines In 2016

JAS is excited to welcome few number of airlines in the second half of 2016. Those are SriLankan Airlines, Malaysian Airlines, Lucky Air and Oman Air.

"We are delighted to welcome our four customer airlines year 2016," said JAS CEO, Adji Gunawan. "Our growing family of airlines enables us to further develop our ground handling services."

SriLankan Airlines in winter 2016/17 season was taking over Mihin Lanka's operation, as all service will be operating under SriLankan's UL-coded flight numbers, instead of Mihin Lanka's Mj code. From 30 October 2016, SriLankan Airlines operate Colombo - Jakarta 4 weekly with A321.

Oman Air's first flight from its home base of Muscat to the Indonesian capital of Jakarta took off on 12 December 2014. The services operate four flights per week.

Meanwhile, Lucky Air has launched a new route between its base in Nanning, China, and Jakarta International Airport, Indonesia. The flight number of Kunming-Nanning-Jakarta is BL9587/8, which operate every Thursday. (commercial)





Saudia Launches Direct Flight to Makassar

As a part of Saudi Arabian Airlines efforts to provide top-notch service to pilgrims coming from all over the world, Saudia launched 4-weekly direct flights between Madinah and Makassar in Indonesia (the flights operates on Saturday, Tuesday, Wednesday, and Friday), starting December 2016.



Khalid H. Al-Bilwi, Executive Vice President for Commercial Affairs in Saudi Arabian Airlines, declared that Makassar is the fourth stations in Indonesia, as Saudi flights already operated to Jakarta, Surabaya, and Medan. Furthermore, Saudia handled 452.685 Indonesian guests during 2015. Moreover, Saudia not only increased its flights to Surabaya to six-weekly scheduled flights starting from the current December, but also launched its freight service to Surabaya and Medan.

Al-Bilwi affirmed that Saudia is paying a great attention to the organization of pilgrimage season by establishing an independent sector for Pilgrimage and Umrah which is in charge of providing all the necessary requirements for the fleet and the crew during pilgrimage season, establishing effective coordination with the relevant parts to organize Umrah and pilgrimage flights, coordinating with GACA and both King Abdulaziz International Airport and Prince Mohammed Bin Abdulaziz International Airport to establish a joint working mechanism to ensure smooth transition and avoid accumulation.

JAS is proud to become their ground handling agent in Makassar! (commercials)

JAS Welcome 2 Freighters as Big Family

Starting 20 February 2017, K - Mile is set to operate 4 flights a week between Singapore to Jakarta. Meanwhile Raya Airways starts to operate on 22 March 2017 with 3 flights a week route Subang - Jakarta. Both are handling by JAS.



K - Mile Air is the 1st Thai cargo airline base at Suvarnabhumi Airport Bangkok Thailand. K - Mile's business focused on the needs of air express, courier, postal companies who require customized, reliable air cargo transportation and providing air cargo charter flight to South East Asia and other routes within the region.

Raya Airways Sdn Bhd has more than 22 years' experience in cargo business. Raya Airways offers scheduled and express delivery, aircraft charters, ground handling, warehousing, trucking connections and engineering services to its prestige line of clientele. (feed)



Official Visit To Indonesia of The Chief Justice Of The Supreme Court Of The Russian Federation

On March 16-17, 2017 the Chief Justice of the Supreme Court of the Russian Federation, Vyacheslav Lebedev paid an official visit to Jakarta. Mr. Lebedev held negotiations with Hatta Ali, Head of the Supreme Court of the Republic of Indonesia and Pontas Efendy, Head of the Court of Central Jakarta.

The sides outlined further steps to deepen cooperation of the high juridical bodies and reached understanding to conclude a Cooperation Agreement between the Supreme Court of the Russian Federation and the Supreme Court of the Republic of Indonesia.



And JAS was proud to become ground handling partner of aircraft reg. RA-73026 in Jakarta (HLP) and Yogyakarta (JOG). *(okbar)*

Certificate of Appreciation from MKS Customs

JAS have been awarded a Certificate of Appreciation from Makassar Customs for the valuable contribution along year 2016.

Taufik Al Damai, JAS Station Makassar comments, "It is a matter of great pride to receive this Certificate of Appreciation in recognition of our valuable contribution to the customs."

Only four companies received the recognition and in the area of Int'l Airport Sultan Hasanuddin, JAS Station Makassar was the only one. *(taufik)*



JAS Performance 2016 : 8 Awards From 5 International Airlines

JAS Airport Services has received many awards from 5 airlines on the company's performance related to safety, timeliness and the handling of travel documents throughout 2016. *(marha)*



- **Outstanding Safety Performance** awarded to the station JAS team Denpasar (DPS).



- **Outstanding Airport Delay Management** awarded to the station JAS team Surabaya (SUB).



- **Excellent Performance for Smooth Handling** awarded to the station JAS team Soekarno Hatta (CGK).



- **Zero Incident & Accident**
- **Standard Process Time 92%**
- **Most Punctual International Airline** are awarded to the station JAS team Soekarno Hatta (CGK).



- **TCS Award - Flight Delay**
- **Station Performance Award - 1st Runner Up** are awarded to the station JAS team Denpasar (DPS).



Support Kertajati Operations, JAS Signed MoU with BIJB

PT Jasa Angkasa Semesta Tbk signed a memorandum of cooperation (MoU) with PT Bandara Internasional Jawa Barat (BIJB) to support airport operations in Kertajati which scheduled on early 2018. The signing was conducted at BIJB Kertajati, Majalengka on Monday, 13 February 2017.

MoU signed by the President Director of PT Jasa Angkasa Semesta Tbk, Adj Gunawan with President Director of PT BIJB, Virda Ekaputra Dimas.



Adj Gunawan said, as experienced ground handling since 1984, currently PT JAS is in 12 airports and handles 34 international airlines. "With more than 3,000 employees, we will prepare and serve the demands according to the international standards airlines," said Adj. *(yoyak)*

Lounge Management Cooperation Between JAS & APH

PT Jasa Angkasa Semesta Tbk (JAS) signed agreement with PT Angkasa Pura Hotels (APH) for the development and management of International Lounge in Terminal 2 Juanda Airport, Surabaya, East Java, in order to enhance the passenger's experience while in the airport.

The collective agreement was signed President of JAS Adj Gunawan and Managing Director of APH Dhani Thaharsyah, with operational target in 2017.

"Concordia Premier Lounge will be build in the departure area of terminal 2 Juanda," said Adj in Tangerang, on Thursday (10/20/2016).

Lounge area of 468 m2 with capacity 103 seats, will be equipped with meeting rooms, business lounge, mushala, bathroom, snacks and drinks, and wifi.

"We are grateful for the synergies between JAS and APH. I hope the lounge will be an added value for Terminal 2 Juanda, and the strong collaboration can continue well into the future with other subsidiary of state-owned enterprises," Adj said. *(yoyak)*



JAS Annual General Meeting Shareholder 2017



The Board of Directors of PT Jasa Angkasa Semesta Tbk convened the General Meeting of Shareholders (the "Meeting"), on Thursday, March 23 2017 in Purantara Inflight Catering Building Solutions (CAS Food), Soekarno Hatta International Airport, Tangerang. The meeting was opened at 10.30. And the results were:

- Receive approved the Annual Report of the Company for the financial year ending on 31-12-2016.
- Approve and ratify the Financial Statements for the Financial Year ending on 31-12-2016.
- Approved the net profit for the financial year 2016. *(su)*



ASA & MH : Stronger Bound

Malaysia Airlines (MH) recently organized a Gala Dinner to appreciate their travel agents on 17 March 2017 in Grand Ballroom Intercontinental MidPlaza Hotel, Sudirman, Jakarta.

The event was attended with more than 100 guests and VIPs, celebrated with awards and door prizes for those agents who contributed to MH sales.

ASA (Airport Special Assistance) has given the opportunity to promote the services. Travel agents came to exhibition booth to see the video presentation and more explanations from ASA team.

ASA gave some vouchers away so the agents can experience the services.

It was an honor to be a part of such a fabulous occasion. *(oriyo)*



JAS Lunar New Year **Brings Warmth** to Chinese Travelers

JAS had held a special event in Soekarno Hatta Int'l Airport for their Chinese carriers passengers returning home for Chinese New Year, make the airport's feels like home.

2017



Passengers traveling back home for the Chinese New Year from Jakarta enjoyed tangerines and oranges. Tangerines in Chinese sounds similar to the word "luck" and orange sounds like the Chinese word for "wealth". The bright orange color of the fruits also symbolizes 'gold', hence it has an auspicious meaning to bring in good luck and wealth.

This is to showcase JAS is being the most friendly ground handling as well as to showcase our customer airlines like Singapore Airlines, Eva Air and Cathay Pacific are the most Chinese friendly airlines in Jakarta.

"They are very happy to see this. They will feel as if they are living in their home country while transiting for home," said Budiara, JAS Manager for Station CGK.



The same thing was also happened on Christmas Day 2016 as we gave candy cane away to all international flight passengers and performed Flash Mob Dance. *(10/16)*



JAS Actively Support Safety Awareness For Air Transportation



Budi Karya Sumadi, Transport Minister invites the public, especially those who frequently use air transportation in their daily activities, to care about the safety of the flight.

"People have an important role in supporting the improvement of aviation safety and civilize. Without the community, the government will not mean much for aviation safety," said Minister of Transportation on campaigning activities, Jakarta November 2016.

Having his comment on this campaign, Adji Gunawan, JAS CEO said, "We are delighted to participate in this noble event. Minister had promote greater safety awareness in general aviation."

Promoting safety in aviation is a continuous process, enhanced through cooperation and communication. JAS is actively support Ministry of Transportation to increase awareness and commitment in creating a safe and convinient air transportation. *(martha)*

18th Ground Handling International (GHI) - Copenhagen

In year 2016, Ground Handling International was taking its annual conference to the Bella Center in Copenhagen, Denmark. The conference ran from 28 November - 1 December 2016 to comprise all the elements that have made it a leading ground handling event on the aviation calendar.



In Copenhagen, a total of 63 exhibitors took space to showcase their products to the aviation sector: these ranged from IT solutions through GSE manufacture to handling services like JAS Airport Services.

A breadth of papers, delivered by industry professionals, was ably reinforced by interactive workshops and special interest streams. Over 3,000 One-to-One meetings were arranged, emphasising once again that that the GHI annual conference is the event to attend in terms of networking and business opportunities.

The 19th Annual Ground Handling International Conference will be held on 27-30 November 2017 in CCIB, Barcelona. *(commercials)*

Ramp Safety Campaign in Soetta Airport

PT Angkasa Pura (AP) II held Ramp Safety Campaign in Soetta Int'l Airport, Friday (04/07/2017). The activities start with the muster carried out in the area of building Aviation Accidents Aid and Fire (PKP-PK).

"The campaign aims to ensure operations on the air side are safe and zero accident. So we check the entire fleet of equipments on the air side," said Presiden Director of AP II, M. Awaluddin.



All business partners are expected to conduct an evaluation to ensure the optimal security of the air side. JAS participate in this event by sending 3 GSE's to be stickered.

"Those are worthy will be marked with sticker. The personnel that operating on the air side must always put security aspect. Furthermore, this campaign will be made until next week," said Awal.

In its support of aviation safety and security, JAS has been replaced most of all the GSE's to align the ministerial regulation. *(mortha)*

JAS To Support "Lounge Umrah"

JAS carried out the signing of cooperation in launching event "Lounge Umrah" on Monday (10/04) with PT Tria Papua Avia (TripAvia), witnessed by the Association of Haji In-Bound -Umroh Indonesia (Asphurindo)

The launched of "Lounge Umrah" was attended by H. Muhadjirin Yanis (Ministry of Religious Affairs Director General Hajj and Umrah Plus); H. Syahrul Tahir (PT TripAvia); H. Sham Resfiadi (Asphurindo) and Adji Gunawan (CEO JAS Airport Services) as well as other Haji Association.



H. Syahrul Tahir, CEO PT TripAvia that manage 'end to end' services of Lounge Umrah said, "The purpose of Lounge Umrah is to facilitate the process of arriving and departing passengers at Airport Soetta. It is a one-stop service which prepared for the Association members."

Indeed, from the 4 Associations Hajj-Umrah in Indonesia, Asphurindo is one association that has 142 members, including PT TripAvia.

Related to this launch, JAS will support "Lounge Umrah" which is located in the Airport Hotel (ex-Sheraton) on company' service called Airport Special Assistance (ASA).

Once MoU signed with PT TripAvia, Adji Gunawan, CEO JAS said, "We are grateful to be trusted by PT TripAvia and Asphurindo. It is our hope to serve the passengers well and ASA will help to facilitate the process of passengers check in." *(mortha)*

Qantas ERP Workshop & Annual Gathering Team 2016

Qantas (QF) held an ERP Workshop & Annual Gathering Team 2016 to ensure the readiness of Qantas and JAS Airport Services Staffs, together handling emergency situations that can occur at anytime. The event took place from 15 - 16 August 2016, held at Villa Kulawi Puncak, and attended by participants of all units.



Heri Setiawan, JAS Safety & Quality Assurance Manager said, "This workshop gave us the skills we need to take on a leadership role in an airline emergency response. We learnt about the design, implementation and optimization of an Emergency Response Plan (ERP) according to industry practice and regulatory requirements. To ensure readiness and cooperation among all staff, training methods had helped us deliver ERP exercises, and rally support from involved parties." *(heris)*



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Safety Is Number One, JAS Holds Fire Training Drills

The objective of JAS Safety and Emergency Procedure Training courses is to ensure staffs are equipped with the necessary skills to handle any emergency or unusual situation that can occur on the aircraft and that they are informed of any new regulations, procedures or equipment.

JAS held Fire Drills Training for all internal work units during April 2017. All staffs are trained directly by Firefighter Officer AP II, PKPPK



The training was conducted for one full day (8 hours), consists of learning theory in JAS Learning Center Unit (LTU) and field practice in firehouse building of PKPPK.

The material taught is basic introduction of fire, how to put out the fire, and fire fighting practices. The process of extinguishing the fire are diverse, ranging from manual method using a wet sack, until using FIREX and hydrant.

After completion, participants receive a certificate issued by JAS Learning Center. *(northa)*



The 1st Football Friendly Match with MH & Malindo

On February 2017, JAS held a Friendly Match in Jakarta. The match gave JAS a wonderful chance to meet up with their business partners, Malaysia Airlines and Malindo through games between each company's football teams.

Not only the players but also employees from different plants and the headquarter (Ibrahim Salleh, JAS COO) came to participate this event.



After the match, all members gathered for dinner in restaurant nearby. With all the laughing and chatting, we all shared another great memory. JAS decided to keep on holding another Friendly Match. And this is for team spirit, employee's health, and communication with our partners. *(Iino)*



JAS Makes Hajj Dream of Employees Come True

As part of the company's commitment to provide incentives and encouragement for the employees, JAS sponsors Hajj Program each year.

Under the employee welfare scheme for the hajj pilgrimage, every year JAS sponsors 2 employees to Mekkah.

Employees expressed deep appreciation and thanked the company for the sponsorship. The program has started on 2010 and to be continue since then. *(mwf/y)*



JAS To Handle Humanitarian Aid to Aceh

The massive earthquake occurred at around 5:03 a.m. local time on 7 December 2016. It affected several areas, including Banda Aceh, Bener Meriah regency, Central Aceh regency and other areas in North Sumatra. The disaster caused devastating damages in Bireun, Pidie and Pidie Jaya.

Humanitarian aid was collected in station HLP Jakarta, and airlines were ready to deliver any logistics that needed to be distributed to quake victims in Aceh.



JAS received 100 tons cargos and served the ground operations for TRI MG and Batik Air who have expressed their commitment to help distribute humanitarian assistance to victims. *(satriana)*

Charity Is Kind

Charity is important for giving organizations the money they need to have an impact. While government funding can help, many charities rely on donations from individuals and organizations. Another great way to connect the dots between work time and out-of-work time is charity activities that are meaningful and beneficial.

Each month the employees of JAS Manado (MDC) set aside some of their salary and time to donate to the needy, poor and abandoned children *(buang)*

“THE BEST among you are those who bring **GREATEST BENEFITS** to many other”



JAS Launches Tax eFaktur Mandiri Application

Tax eFaktur Mandiri is the latest IT application from JAS for customers to perform tax invoice.

The application starts developed after seeing so many customers requests over tax invoices through emails which can reach 150 requests per day, as well as those who come directly to JAS Customer Services 521 Cargo Area.

With the application of Tax eFaktur Mandiri, JAS help to simplify and accelerate customer's work processes since the invoices can be retrieve directly without having to come to JAS office and it can be accessed anywhere.

Didi as Chairman of the Air Transport ALFI DPW Jakarta gave positive appreciation on this improvement, as now customers don't have to waste time for queuing.

(anggo)



JAS HLP Tariff's Adjustment

Effective on March 16, 2017, JAS adjusted provisions of basic rate of cargo, mail handling services and cargos service charge (CSC) at HLP Warehouse.

The considerations were,

- UMP increment on 2014 - 2017
- Public Infrastructure increment such as electricity, water, fuel.
- Airport Fee increment
- Other Operating Costs that increase due to weak exchange rate and,
- Investment Cost increment to meet the standard safety and security aviation. *(yayek)*



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Note: *Additional charges may apply for handling exceeding 2hrs **Additional charges may apply

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