

frontlines

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April-June 2014

A Publication of JAS Airport Services



**Best Birthday Gift Ever :
RA3 Certification**

- **ANA** Freighter Inaugural Flight
- DPS #1 Passenger Station Performance - **EVA Air**
- **Lufthansa** Resumes Service in Jakarta



Dear Readers,

A warm welcome to the 2nd quarter 2014 edition of Frontlines!

As our 30th year presence in ground handling business approaches, we took our time to contemplate about our past, present, as well as to assure our determination in welcoming the future. During our 30 years in the business, we have strengthened our commitment, perseverance and resilience in the pursuit of quality and excellence in work. 30 years of partnership with many of award-winning airlines has also taught us that we need to have bunches of passions and dedications to be in this industry, to always be each other's keeper, and to work as a team in achieving individual and collective goals. We will continue to pursue our dedication, passion and perseverance to deliver the best services and to exceed the high expectation set by our valued partners.

Join us to celebrate our anniversary with some of our favorite events. And also take your time to get to know Mr. Adi Laksana and Mr. Kasan better, who have spent most of their professional journey with JAS since the beginning.

Our sincere thanks and gratitude to Feby & Agi for Anniversary's photo shoot, all news contributors and readers. You guys are definitely the biggest part of Frontlines Magazine. We wish you have a great time in our 30th Anniversary celebration, and wish you to be by our side in continuing our journey to a better future.

Happy Anniversary to JAS. Cheers...

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frontlines
April-June 2014

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Building Future Excellence

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30 YEARS

JAS

Airport Services

8 June 2014 marked the 30th years of JAS presence in Indonesian airport services industry. To celebrate this anniversary, each station organizes a simple event which involving all employees. During this special day, all active staffs wore the same casual uniform, a polo shirt and jeans pant.



Mr. Adji Gunawan (JAS CEO) helps CGK check-in counter staff by tagging baggage during airport tour

In CGK, the ceremony was held at Terminal 2D check in hall. The ceremony was attended by JAS Board of Directors, General Managers, Managers, representation of JAS staff and Union.

JAS CEO Mr. Adji Gunawan delivered his anniversary message to remind all staff to keep his/her commitment toward what has been promised, to implement JAS' value, and deliver service excellence to all clients. The CEO message was also delivered in other 11 stations by the Station Manager. The short ceremony was concluded with rice cone cutting by BoD and presented to 4 staffs representing each unit.





BoD and all GM continued the ceremony by holding an airport tour to greet and have an open chat with all active operational staff. The tour covered JAS operational area in Terminal 2, Apron, Maintenance Center, Terminal 3, and finished at JAS warehouse facility. *(Mertha)*



Best Birthday Gift Ever RA3 Certification

In 2013, the European Union imposed a new regulation whereby all air cargoes bound to EU nations from 3rd world countries must be handled by a RA3 Certified handling agent. RA3 is "Third Country EU Aviation Security Validated Regulated Agents", a certification set by EU countries for cargo security controls in 3rd world countries, including Indonesia.

On 4 June 2014, after a thorough audit in CGK warehouse, JAS was awarded with RA3 Certification. This marked JAS as the first airport warehouse operator in Indonesia to have received this certification, and another showcase of JAS world-class services in airport service industry.

The RA3 certification is surely a best birthday gift to JAS on its 30th Anniversary. We thank all Cargo Team to make it happen. *(Mertha)*



Golf Tournament



The highly awaited JAS Golf Tournament was held on 14 June 2014, at Cengkareng Golf Club Soewarna.

In this year's edition, the organizing committee prepared various games and prizes for all tournament participants, including Photobooth, Chipping Game, Hole in One in all par-3 holes, and On the Pitch Lucky Draw. A motorbike was provided as the Grand Lucky Draw prize.

The tournament was attended by 131 golfers of JAS' clients, partners, sister companies as well as other invitees.



The Winners

Overall	
Best Gross	: Amirul
Best Net	: Amin
Flight A (Handicap 0 - 14)	
Best Net 1	: Teguh Pratomo
Best Net 2	: Sahel
Best Net 3	: Hasbrihan
Flight B (Handicap 15 - 20)	
Best Net 1	: Chadik Widojo
Best Net 2	: Artha Wiratama
Best Net 3	: Boni Bonarkara
Flight C (Handicap 21 - 28)	
Best Net 1	: Kim Tae Kyung
Best Net 2	: Subanto
Best Net 3	: Young Wook Choi
Novelty Games	
Longest Drive	: Daniel
Nearest to Pin	: Tedy R
Nearest to Line	: Agus R

Congrats to all winners and see you on the next event... (nyok)



Did you know ?

A regulation golf ball has 336 dimples.



Bowling Tournament



Still as part of 30th year anniversary event, JAS held an annual bowling tournament on 12 June 2014, at Jaya Ancol Bowling Center in North Jakarta.

58 teams from airlines, cargo agents, corporate partners, affiliated companies as well as other invitees were participated in the tournament. The event was also enlivened with team photobooth, body painting and lucky draw prizes.



The Winners

Division A

- Best Team 1 : Gatari
- Best Team 2 : Avia Jaya
- Best Team 3 : Cathay Pacific

Division B

- Best Team 1 : PMAD
- Best Team 2 : Singapore Airlines
- Best Team 3 : Saudi Airlines

Highest Individual Score

- Highest Score 1 : Mr. Meidiarto, S (Gatari)
- Highest Score 2 : Mr. Hendra (NH)

Congrats to all winners... (Dinos)



Did you know? The first indoor bowling lanes were built in New York City in 1840 and the largest bowling center is located in Japan and has 141 lanes.



Scholarships for Employees' Children

On Tuesday 24 June 2014, Mr. Ardjuna Sitorus (JAS CEO) awarded scholarships to 24 students of JAS employee's children and the children of Air Force Officers under Ardhya Garini Foundation. The ceremony was held at Building 521, CGK Warehouse Area. The total scholarship fund awarded is worth a total of Rp 84 million.



Mr. Ardjuna Sitorus (JAS CEO)

The award is manifestation of JAS corporate social responsibility program in the form of educational improvement for student.

"JAS is committed to continue support the education activities including participating in the development of Human Resources" explains Mr. Ardjuna Sitorus.

The same ceremony was also held simultaneously in three other stations, namely in Bali, Surabaya and Medan.. (Mertha)




"JAS is committed to continue support the education activities including participating in the development of Human Resources"



Fishing Mania

The annual event of fishing competition, The Fishing Mania, was held on 12 April 2014 at Alamanda Fishing Pond, Tangerang as part of JAS 30th Anniversary Celebration event.

The event was officially opened by speeches from Mr. Hargo Wibowo (Chairman of the Committee of JAS 30th Anniversary), Mr. Ardjuna Sitorus (JAS CCO) and Mr. Nazri Othman (JAS CDO); followed by releasing some fishes to the pond to symbolize the event launching.

173 participants of employees and invited guests from BNI46 and AP II attended this event. Winners of this competition are : Dede Hlayat from Apron, Achmat Wahyudi (OPD), Saproni (GA), Hendra Irawan (Apron), Asqani Aziz (GA) and Rachmad (Apron). 



Badminton Tournament



The anniversary event was continued by a Badminton Tournament which was held in Modern Land, Tangerang, on 21 April 2014.

Attended by a total of 15 teams, the tournament was won by teams of Head Office, Maintenance and Alpha Bravo. (JN/NS)



Did you know? 'Birdies' of a Feather - Sixteen feathers are used to make a badminton shuttlecock and all of them come from only the left wing of a goose.



Futsal Tournament



Still in relation to 30th Anniversary Celebration, an annual futsal tournament was held in Spartan Futsal Hall, Alam Sutra on 8 May 2014.

The tournament was launched at 8.30 JKT with speeches by Mr. Hargo Wibowo (Chairman of JAS 30th Anniversary Committee) and Mr. Adji Gunawan (JAS CEO), and a penalty kick to officially open the competition by Mr. Nazri Othman (JAS COO).

The tournament was attended by 21 teams of JAS employee and 3 teams of AP-II and KKO as invited teams. The competition was also enlivened by cheer leader performance and lucky draws.

Avsec Team won the tournament for man category, and Head Office Team won for women category. Congrats to all winning teams... [\(More\)](#)



History of the Game of Futsal

The origin of Futsal can be traced back to Montevideo, Uruguay, in 1930 when Juan Carlos Ceriani devised a five-a-side version of soccer for youth competition. The game is played on basketball-sized courts, both indoors and out without the use of sidewalls.

Anniversary Celebration at Rinjani



Standing 3726 meters above mean sea level, Mount Rinjani in Lombok Island is the 2nd highest volcano in Indonesia. The mountain is popular among local and foreign mountaineers to conquer.

On 23-28 June 2014, JAS dispatched 2 mountaineer staffs to wave JAS flag in Mt Rinjani's summit to celebrate JAS 30th Anniversary, namely Harry Kurniawan of Legal unit and Melko Dwi Wibowo of Aviation Security. Both staffs took 5 days and 4 night to complete the journey, undergoing a dense rainforest, narrow yet steep pathway, high concentration of sulphuric air, cold climate and thin oxygen level. Yet, the 2 staffs said that all difficulties were paid off when they reached the summit, and enjoying the beautiful panoramic view of Lombok, Bali and Sumbawa Island.

The 2 staff wish that the successful journey becomes our reflection to build teamwork, passion, unyielding spirit on the quest to achieve JAS future excellence. Bravo team...
(Harry & Melko)



Same Celebration Another Mountains



Mt. Merbabu

Not only Mt. Rinjani, Mt. Merbabu and Mt. Pangrango were also attracting other JAS mountaineer staffs to conquer.

On 2 June 2014, JOG Silver Team namely Siroyudin Aziz, Azmi Ulul, Henry, Nasrun, Rizal Bakri, Kiki Septian, and Arif, were succeeded to wave JAS Flag at the summit of Mount Merbabu (3145 meters AMSL) in Central Java, during a 3 days 2 night journey.



Mt. Pangrango

And with same spirit, CGK Silver Team namely Alam, M. Nawawi, and Maulana Hussein were also managed to wave JAS 30th Anniversary banner at the summit of Mount Pangrango in West Java on 8 June 2014 (3019 meters AMSL). (Foto & Asrar)

It's not the mountain we conquer, but ourselves
 ~ Edmund Hillary (1st man to climb Mt. Everest) ~



With effect from 1 June 2014, Lufthansa resume its flight service in Indonesia, for 5x weekly service on CGK – FRA via, with stop over at KUL. The flight day of operation is Mon, Tue, Fri, Sat and Mon, with schedule time departure of 19.35JKT, and STA 06.55FRA on the next day. The flight is served by a 267 seater Airbus A340 - 300 in dual Business and Economy Classes.

"We are very excited to re-connect Indonesia with European and other countries. Since we began operations in 1967 in Indonesia, the country has become a special market for Lufthansa," said Country Manager of Lufthansa in Indonesia, Leandro Tonidandel. (14/05/14)

Lufthansa Cargo Resumes Service in Jakarta

JAS hosted a special event on 23 May 2014 to celebrate LH Cargo operational resume in Jakarta. The event was held in Export Warehouse Facility, Building 530 of CGK Warehouse Complex.

Special thanks came from Mr. Nasir, LH Cargo Manager, who said "We appreciate JAS for not changing our old office nor give it to other airlines."



The pleasure is ours pak Nasir, because we always believe that some day LH Cargo will resume its operation in Jakarta, and that day has finally come. Welcome back LH Cargo... (14/05)



Flynas® Inaugural Service طيران ناس JED-CGK-JED



On 7 April 2014, Flynas inaugurated its regular service to Soekarno Hatta International Airport of Jakarta, for a 3 times weekly flight on JED-CGK vv. The service is introduced to cater the growing demand of Umrah pilgrimage from Indonesia.

The launching of JED-CGK service marked Jakarta as the 9th global station of Flynas. The service uses Flynas' A330 fleet.

JAS Airport Services is proud to be Flynas' services partner in CGK and other station throughout Indonesia. (JAS)

Flynas, formerly Nas Air, is a Saudi Arabia based domestic and international Low Cost Carrier established in 2007. - wikipedia

DRAGONAIR Inaugural Service HKG-DPS-HKG



Source: <http://www.dragonair.com>

Dragonair KA630/631 on route HKG-DPS-HKG was safely landed in DPS on 27 April 2014, marking the inauguration of Dragonair's new service in Indonesia.

Denpasar became Dragonair's first destination in Indonesia, and the 15th international destination across Asia.

A special ceremony was held in International Arrival Hall, DPS. Mr. Patrick Yeung, Dragonair's CEO, delivered his speech to welcome this new service: "We are very excited to launch our service to Denpasar and being able to further expand our presence in Asia. We look forward to welcoming passengers on board to experience our award-winning service and products. This new service will provide customers a greater choice and convenience, as well as at the same time bolstering Hong Kong's position as one of the world's leading aviation hub." (JAS)

Dragonair, is a Hong Kong based international airline, and subsidiary company of Cathay Pacific. As of 30 October 2013, The airline operates scheduled services to 44 destinations in 13 countries across Asia - wikipedia



On 15 May 2014, ANA Cargo officially expand its freighter network to CGK as the 14th station in Asia.

The inauguration ceremony was attended by Mr. Toshiya Tamada, Director Asia Cargo of ANA, Mr. Mikio Kawasaki, Chief Representative Jakarta Office ANA, Ms. Mayvia Budiman, Director PT Airlines GSA Indonesia - GSA for ANA Cargo, Mr. Nazri Othman, JAS VPD and COO, Mr. Bia Laksmiana, JAS GM of Cargo Services, Representative of CGK Airport Customs, Representative from Airport Authority, and other stakeholder of ANA.

On his speech, Tamada-san stated that he is very excited that ANA freighter is finally fly regularly to CGK to strengthen ANA Cargo network, and he is also happy with the growing cargo market in Indonesia.

NH 8437 landed at CGK on 01.05JKT carrying 27 tons of Cargo, and departed back to TYO on 03.06JKT carrying 38 tons of cargo. (7volody.A)



Mr. Tamada, Mr. Kawasaki, Ms. Budiman and JAS team during the ANA Cargo Inaugural



Since its establishment 1952, **ANA** continues to provide world-class services with safety as top priority. Today, ANA has become one of the world's top-class airline, with more than 42 million passengers annually. - wikipedia



Mr. Emerson Yang, New EVA Air Station Manager Jakarta Airport Office



Front: Mr. Lin Tow Ming (JAS), Mr. Samson Lim (EVA), Mr. Emerson Yang (EVA), Mr. Nazri Othman (JAS COO), Mr. Subiyono (JAS GME)
Back: JAS Commercial & Premier Team

On 5 June 2014, EVA Air management visited JAS to introduce the new CGK Station Manager, Mr. Emerson Yang. He replaces Mr. Samson Lim who had completed his 3 years of service as EVA Air's station manager in CGK.

The welcome gathering was hosted by Mr. Nazri Othman (JAS COO) and other JAS' Management including Mr. Andi Lukman (GM Premier Services), Mr. Subiyono (GM Apron and Engineering), Mr. Bia Laksmana (GM Cargo Services) and others.

During the gathering, Mr. Nazri Othman said: "EVA Air is one of very important clients to JAS both in terms of duration and volume shared in CGK, SUB, DPS. JAS has handled EVA Air since 1992 and EVA Air was the first airlines to use our PCIL. We take EVA Air very seriously into our account."



Mr. Nazri Othman
(JAS COO)



Mr. Emerson Yang
EVA Air SM

While Mr. Emerson Yang responded, "EVA Air is very pleased with the improvements that have already been done by JAS. Our expectation is always about safety and On Time Performance. Our company goal is ZERO MISTAKE."

Welcome to Indonesia Mr. Yang.. We are excited to work closely with YOU. (Martha)

By 2004, **EVA Air Cargo** ranked among the world's top 10 largest air freight companies. Industry publication Air Cargo World ranked EVA Air Cargo 6th out of 50 in its 2008 Air Cargo Excellence Survey, a measure of cargo service customer service and performance – Wikipedia

JAS Handled The Sultan Brunei's Flight



On 2 May 2014, JAS Airport Services Halim was entrusted to provide the ground handling service for VVIP Flight of Royal Brunei with its Airbus A340 equipment. Onboard the flight was Duli Yang Teramat Mulla Paduka Seri Pengiran Muda Mahkota Pengiran Muda Haji Al-Muhtadee Billah ibni Kebawah Duli Yang Maha Mulla Paduka Seri Baginda Sultan Haji Hassanal Bolkiah Mu'izzaddin Waddaulah, and other royal families.

The flight was commanded by Capt. Andreas Osmers, and safely landed in HLP at 12.20 JKT. The Indonesian Minister of Foreign Affairs and Secretary of State were among the dignitaries who welcomed the Brunei's delegate. The ground handling arrangement ran smoothly, thanks to smooth coordination with HLP Airforce Commander and Angkasa Pura 2.

Another great showcase of JAS service quality, and we thank HLP Team for this accomplishment. Good job guys... (Satrio)

Royal Brunei Airlines is the flag carrier airline of the Sultanate of Brunei, wholly owned by the government of Brunei. Established in 1974, Royal Brunei Airlines now operates a fleet of 10 aircraft to 14 destinations in Southeast Asia, the Middle East, Europe, and Australia - wikipedia

JAS Handles Antonov 124-100



On 7 May 2014, a huge freighter of Antonov 124-100 operated by Maximus Air, landed at HLP from Sharjah UAE. The aircraft carried 4 units of helicopter in its belly to be used by National Agency for Disaster Management (BNPB) to overcome fire disaster in Pekanbaru.

JAS HLP was appointed by Pegasus Air to handle the ramp & cargo of this aircraft. The Antonov 124 - 100 arrive on 7 May 2014 at 1750JKT and leave on the next day. (Rachmad)

JAS UPG Handled Presidential Candidate, Mr. Prabowo Subiyanto



Regardless of who candidate to be elected as the next President of Indonesia, JAS UPG was very proud to handle PremiAir PK-DHK which served one of our presidential candidates, Mr. Prabowo Subiyanto.

Mr. Prabowo Subiyanto visited Makassar on 17 June 2014 as part of his campaign program for the upcoming presidential election to be held on 9 July 2014. (Dewi)

Do You Know?

Jakarta the second most affordable destination in the world.



The annual cost comparison study, dubbed Tripindex Cities, listed Jakarta as the world's best value destination after Hanoi.

An evening out and an overnight stay in a four-star hotel for two in the capital of Indonesia, for example, costs an average of Rp 1,782,555 (US\$150.92) - only Rp 62,128 more expensive than Hanoi.

Tripindex Cities 2014 also claimed Jakarta showed the largest change from last year compared to any city, moving up 19 places to become one of the most affordable cities for a night out.

Thanks to its cheap taxi fares, Jakarta is also the most affordable city to get around. Grabbing a taxi to make a short return journey of 3-kilometers only costs around Rp 32,570 - nearly 20 times less than the same trip in Oslo, for example.

This year's destination list comprises key cities from 48 of the 50 countries receiving the largest number of international visitor arrivals, according to data compiled by the World Tourism Organization. *(The Jakarta Post)*



Mr. Adi "Opa" Laksmana

In celebrating our 30th years of Anniversary, we would like to take you to get to know 2 persons how have spent their professional journey with JAS since the very beginning. We find it interesting to learn on what have made them to stay in the same company, JAS, throughout these years.

The first person is this friendly, cheerful and humble guy. We can not say that he's still young, his friends even call him 'Opa', a dutch term for grandfather, but he's still in a good shape, and lively. He is Mr. Adi Laksmana of Commercial Relations Department. Opa Adi has been with JAS for just... you know, 30 years!!

He graduated from AAUN Trisakti (now STMT Trisakti) with a sole passion to work in the aviation industry. Well, luckily his wish came true. He started his career with PT. Chandra Dirgantara and he soon fell in love with his job. Starving for a bigger challenge, and knowing that a ground handling company was established in the soon-to-be-opened International Airport of Soekarno-Hatta, he decided to join JAS in 1984. Throughout his career in JAS, he has posted various department including general affair, commercial relations and operations (auxiliary division) which handle chartered flight and Airfast.

"Real happiness is when you work at the job you love. I know what my job is. It is to go out, meet the people and love them. All employees must be aware of the importance of hard work and sacrifice. Even better if they practice it in their daily professional routine," this was what he told me when asked about the secret of his loyalty to JAS.





"Real happiness is when you work at the job you love"

Every company has its ups and downs, but Opa Adi strongly believes that JAS is a best organization to work with. Being with JAS since the beginning, he knows how hard it is to establish a ground handling company to be as big as JAS today. JAS was established at the very right moment, and gone through the right tracks, so much so that he even thinks there will be no other ground handling company to be as good as JAS, particularly in CGK.

Now Opa Adi is busy liaising with the Ministry of Transportation on the preparation of Air France's service Indonesia, expected to be inaugurated in July 2014. Before closing the interview, he extended his wishes, "JAS was painstakingly built by our founding fathers; I wish the young generations can take good care of JAS in years to come" (Martha)



About Mr. Adi Laksmana

Date of Birth : 21 September 1943
 Hobby : Collecting die-cast
 Religion : Islam
 Favorite food : Soto
 Favorite color : Blue, "it reminds me of the sky"



"Always grateful and love our job," just two of the many sayings that Mr. Kasan always said.

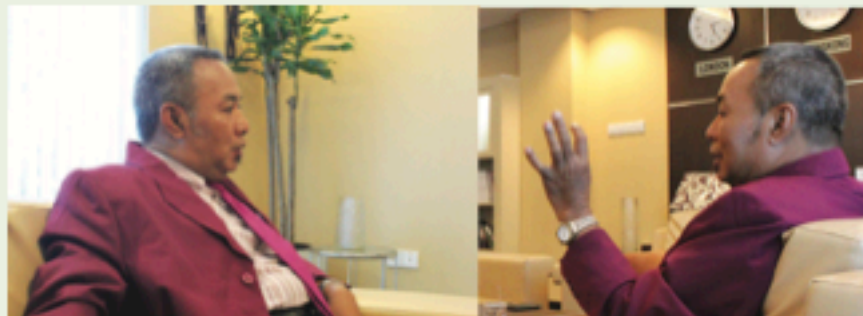
Mr. Kasan is a humble man, with great moral and loyalty toward his job. He has joined JAS since the very beginning of JAS' operation. He is the kind of man who you would never had to guess how his feeling, he is more than happy to let you know.

Graduated from State Technical Highschool (STN) in Gombong, Central Java, he joined JAS on 1 October 1984 as Ramp Department staff. He recalls that when first joining the company with 31 other employees, the management handed them a JAS' flag with the mandate to develop JAS' service.

He told the story when JAS started the service, "Upon receiving the mandate, JAS went through 1st trial by serving Merpati's flight on Jakarta - Pangkal Pinang with Fokker F-27 aircraft. The trial lasted for one month and went successfully. The training was later continued in SATS Singapore on February 1985. JAS recruited 31 people for ramp department afterward, and JAS trusted me to train them. On 5 April 1985, we began our first official service by handling JAS' first clients SQ, CX, LH, and MH.."

When asked if he remembers any interesting memory on JAS' early operation, he explained that JAS had only 2 pushback operators at the time, himself and Mr. Buryamin. So the 2 of them had to undergo 6 months of operation with only little time to rest, as JAS served up to 49 flights per-day.





"... always be grateful, love our job and support the management with whole full heart, ..."

Mr. Kasan has made many achievements during his 30 years of service in JAS, but the one he remember the most is when JAS appointed him as the first Ramp Instructor with code B4001. He was also involved when JAS initiated the first operation in DPS, SUB and UPG.

It is fair to say that Mr. Kasan's dedication and loyalty to JAS is unmatched.

Before closing the interview, we asked him of his secret on what makes him loyal to JAS. He smiled and said: "As a human being we should always be grateful, love our job and support the management with whole full heart, because we also believe that the management is also striving to give the best for us. And lastly, please do not forget to thank and pray for the founding fathers of JAS," he ended the interview.



Mr Kasan will retire next year. Let us thank his full dedication to JAS and wish all the best for himself and his family. *pernah*

About Mr. Kasan

Date of Birth : 25 September 1960
 Hobby : Listening to Javanese Music
 Religion : Islam
 Favorite food : Soto

BR Awarded DPS on Passenger Station Performance

DPS station is awarded as the number 1 Passenger Station Performance in all EVA AIR competitive stations on April 2014.



"Our thank you for EVA AIR continuous guidance towards our team. Certainly JAS will continue to extend best service to EVA AIR DPS to maintain this achievement," said Mr. Andi Lukman, JAS' GM Premier Network Service.

EVA AIR is the second largest Taiwanese airlines based at Taoyuan International Airport of Taipei. Eva Air operates passenger and cargo flights in over 40 international destinations across Asia, Australia, Europe as well as North America, and known as the 6th safest international airline in the world, with no hull losses or fatalities since its establishment - wikipedia

Customs Awards for JAS DPS

JAS Cargo DPS was successfully chosen as the Ngurah Rai Customs' Best Partner and awarded with the Certificate of Appreciation for The Fulfillment of Obligation on Cargo Manifest Administration.



The Custom Awards event was held on May 8, 2014 at the Hall of Ngurah Rai Customs Office, Kuta Bali.

I Made Wijaya, the Head of Surveillance and Customs Service of Ngurah Rai Airport said: "This award is presented to JAS for its outstanding performance on the lowest violations record and timely document submission. JAS also succeeded to meet all requirements in document completeness in accordance with the prevailing regulation." Congrats to DPS Cargo Team..

(Supharjo)

Customs Awards for JAS BPN

On 19 May 2013, JAS BPN was awarded by Sepinggan Airport Custom Office for "Compliance of Cargo Manifest and Clearance Document". The event was hosted by The Custom Office, in Grand Tiga Mustika Hotel of Balikpapan.

The event was attended by Balikpapan Customs' partners, including import and export companies, Garuda Angkasa, Garuda Indonesia, Silk Air, Tri MG, Air Asia, PTN and Blomantara.

Good job guys, congrats to all BPN team... (KSPK)





JAS & AP-I Sign Commercial Agreement on International Airport Lounge in Bali

JAS and AP-I signed a cooperation agreement on the operation of International Lounge in Ngurah Rai International Airport of Denpasar Bali. The new International Lounge is located in commercial area of the New International Terminal.

The signing ceremony was represented by Mr. Adji Gunawan (JAS CEO) and Mr. Robert Waloni (Director of Commercial & Business Development of AP-I), and was held at The Discovery Kartika Plaza Hotel Kuta Bali, on 11 April 2014.

"We believe that our long experience in managing and operating airport lounge will be in line with AP-I vision on future Indonesian airport development," Mr. Adji Gunawan said in his speech.

In addition, JAS currently manages the Temporary Lounge in Denpasar's New International Terminal, in collaboration with Angkasa Pura Hotels. [\(KISS\)](#)



Mr. Robert Waloni (Director of AP-I)



Mr. Adji Gunawan (JAS CEO)



for Angie Miller & DJ Seamus

On 16 April 2014, ASA team of CGK welcomed a celebrity passenger, an American singer and song writer Ms. Angela Kristine Miller, or popularly known as Angie Miller. She came in third on the 12th season of American Idol.



Angie visited Jakarta for a mini performance at Gandaria city, as organized by Fox international and Indovision. She later continued her trip to Bali for a short holiday.



Angie and her team arrived by Vietnam airlines. ASA Team of CGK assisted the group by providing a hassle free airport experience on their immigration formalities, baggage collection, custom clearance, and even walk them to their transportation. Angie expressed her gratitude to ASA Team for the smooth and fast handling she and her team had.



Meanwhile on 29 April 2014, ASA Team of DPS handled a British celebrity Dj, Seamus Haji. He is known worldwide for his remixing work on many hit tracks, and has collaborated with some wellknown artist including Mariah Carey, Moby, Mika, Kesha, Rita Ora, Carly Rae Jepsen, Rihanna and many more.

He arrived by MH 715 and was assisted by ASA Team in transferring to his next flight GA 436 headed to Lombok. Upon his arrival in Lombok, another

ASA Team was standing by at the arrival gate to help him on his airport formalities. "Surely it was a very smooth handling provided by ASA team," said Dj Seamus.



DJ Seamus spent a week visit in Indonesia for his gigs in Gili Meno, Lombok and Karma Beach, Denpasar to promote his new album Big Love volume 2. (2014)

**For more on Airport Special Assistance, please visit :
<http://ptjas.co.id/our-services/airport-special-assistance/>**



ISAGO Renewal Audit in SUB, CGK and DPS

IATA Safety Audit for Ground Operations

ISAGO Renewal Audit for SUB Station was conducted on 13 – 15 May 2014. During the audit, SUB team showed an outstanding performance that from 236 ISAGO compliance checklists, the auditor recorded no findings.

A big salute to all SUB team who has given their best efforts to ensure the ISAGO audit process went successfully. Even the auditors were also satisfied and impressed by the audit results of SUB Station.

Meanwhile the ISAGO renewal audit in CGK has been completed held from 21 – 23 May 2014 by auditor from Saudi Airlines. And we are looking forward for Transaero to conduct ISAGO renewal in DPS on 12 – 15 August 2014. Let's keep our finger crossed! [Read More](#)

Latest from Our Back Office



JACS COSYS (JAS Cargo System) Compliance with Latest CIMP version

Since its installation in August 2010, JACS (JAS Cargo System) has been developed to improve the service as well as to ensure the fast operation for cargo customers and stakeholders. With the help of NIIT Consultant and under supervision by SATS, JACS is now in compliance with the latest Cargo Interchange Message Procedures (CIMP), an IATA's standard for data interchange.

This CIMP update is to ensure the smooth and fast data and message exchange between various stakeholders of cargo service, including airlines, ground handling agents, freight forwarders, customs and others. With the latest update, our JACS is now capable to send and receive FWB version 9,12,13,14,15,16, FFM version 5,6,7,8 and FHL version 2,3,4. [Read More](#)

JAS Clean Culture Project – Continuity of 5S Implementation at all CGK Areas



Before 5S implementation

After the successful launching of "Clean Culture" through implementation of 5S in JAS Head Office at Suwarna, the program is now expanded to JAS operational area in CGK, covering Terminal 1, Terminal 2, Terminal 3, Cargo Area and Learning Centre at Taman Mahkota.



After 5S implementation

Similar to the previous, during this program all working areas are divided into 29 areas, in which staffs in each area are responsible to ensure the cleanliness and tidiness of their working station. The cleanest and most neatly area will deserve the prize. The program will also be launched at SUB, DPS and HLP areas on July 2014. [Read More](#)

Futsal Prima Cup Tournament 2014

JAS Futsal Team participated in the annual event of Prima Cup Futsal Tournament 2014. The event was held in Cilandak Sport Club and attended by 16 teams including JAS, Galaxy Indonesia, JACC, Embassy of USA, Embassy of Malaysia, Garuda Cargo, Petronas, NNR Indonesia and Fin Logistics.

JAS Team A was succeeded to be at the 2nd place after losing the final game to NNR Indonesia. One of JAS Team member, Mr. Abdul (Aviation Security), succeeded to be the top scorer of tournament with 13 goals. *(Hendri)*



JAS Hosted FOD Check

JAS Ramp & Safety Quality Assurance

hosted a FOD (Foreign Object Debris) Check, a regular program of the CGK airside community.

The program is initiated by AP-II to improve CGK community awareness on the safety in airside, as well as the gathering forum for all community members.

The event was attended by senior GM of AP-II, Mr. Danny Indra, Head of Aircraft Movement Center (AMC) Mr. Zaenal and Airport Authority Representative, Mr. Nuryono. *(Rony)*



JAS & QHHC

JAS supported Qantas Helping Hand Community program (QHHC) again... During a fundraising event initiated by QHHC, JAS gave 2 Bali's rafting tickets for auction. The funds raised are to be used to help underprivileged kids in Sawang Village and Ciincing.

JAS will also support the follow up QHHC program to be held in November, inviting the children for a fun gathering at Waterboom Pantai Indah Kapuk.

Aside from the joyful event, Mr. Brett South, QHHC Overseas Project Manager in Indonesia, announced his retirement from Qantas management. In a farewell dinner held in Pondok Laguna Restaurant on 28 May 2014, we thanked him for the good cooperation's between JAS and QHHC all these while.

We wish you all the best on your retirement, Brett... (Wintawati)



Mr. Salom (brother of QF), Mrs. Nurlelani (JAS KAM), Mr. Brett South (QF)



QHHC
Qantas Helping Hands Community

Qantas Helping Hands Community (QHHC) is a nonprofit organization initiated in 2010. Through its relationships with other charitable organizations in Australia, Indonesia and India, QHHC initiated charity programs to help the underprivileged and disadvantaged communities through child education sponsorship program.

Among its biggest projects in Indonesia are the construction of new school building in Bambakanini village (2010), and subvention of school equipments in Watambune (2011/2012), both in Central Sulawesi. (<http://qhhc.org/>)



"Goodbye Tension - Hello Pension"

On 17 April 2014, JAS held a farewell function for seven employees who have concluded their service in the company.

During this touching event, Mr. Ardjuna Sitorus (JAS CCO) expressed his generous gratitude to the soon-to-be-retired employees who have served JAS by their heart, mind, dedication and hard work.



Mr. Ardjuna Sitorus
(JAS CCO)

"Congratulations on your retirement! Thirty years have passed and now it's time for you to enjoy the next chapter of your life. JAS would like to thank you for your continuous hard work over the years, your loyalty to the Company and the professional working relationship we had. You will surely be missed and we wish you a long, happy and healthy retirement." he closed his speech. (17/4/14)

Personal Development Program with



JAS Learning Center Jakarta, in collaboration with OQ Modelling School organized a training program to develop our staff personality.

The Personal Development Program was held on April to May 2014, with various modules such as Self Management, Managing Stress for Front Liners, Developing Service Attitudes, Positive Communication, Complaint Handling, Business Etiquette, Body Language, Understanding Professional Appearance, as well as Make Up and Hair Do.

With this training session, JAS expected to have the trainees to be able to develop their personality in delivering a 5-star service to the airline clients. (14/4)



JAS Academy Graduation in Jakarta & Bali



On 5 May 2014, 30 students of JAS Academy Jakarta Batch IV were graduated. The graduation ceremony was held at JAS Learning Center, Rawa Bokor and attended by Mrs. Ita Hatta (GM Human Capital) and Mr. Herryanto Silitonga (Manager of JAS Learning Center).



Shortly after the event, another graduation was also held in JAS Learning Center Bali on 9 May 2014, whereby 21 students of JAS Academy Bali Batch II were also graduated. JAS Academy student Ms. Sari Ayu Putu Diah Anggraeni was selected as the best student of this batch. She said that during attending JAS Academy, she learned the value of discipline and cooperation, which she will actualize in her professional work. (HarmoniRatna)

JAS Academy is a 4 months program designed for high school graduates in the field of Ground Handling operation. The course covers various subjects, i.e Ground Handling Knowledge, Grooming and Personality, and Effective Communications, in form of 2 months of classroom and 2 month of on the job training.

For more on JAS Academy, please visit <http://ptjas.co.id/our-services/jas-academy/>

Integrated Ramp Handling Training

JAS Integrated Ramp Handling Training was held on 1 May - 20 May 2014. The training focus is to refresh the knowledge of Premier and Silver staff on handling various types of aircraft. The modules include Ramp Safety Awareness, Basic Loading Unloading, Basic Weight and Balance, and Unit Load Device Serviceability Limitation, etc.



The first batch of this training was attended by 7B operation staff from various units (Load Masters, GSE Operators, Porter). The program is expected to reduce irregularities which often occur due to negligence of staff in implementing the SOP and Basic Procedures.

JAS Integrated Ramp Handling Training is scheduled to be continued until all JAS Ramp Staff attended the session. *(Christofor)*

Basic Development Program



Basic Development Program (BDP) is JAS employee development program designed for high potential staffs of A and B grades, who meet strict criteria and are recommended by his/her superior.

The first batch of BDP was initiated on 6 June 2014, for a 1 month program until 1 July 2014. 25 staffs from various departments and stations attended the program, which covers various subject of soft and hard skills.

BDP complements other employee development programs which were previously introduced, namely Officer Development Program for Grade C & D Staffs, Management Development Program for Supervisory Level Staffs, Station Coordinator Development Program for Station Coordinators, and Executive Development Program for High Level Staff. The whole programs are aimed to improve capacity building of JAS employees. *(Darius)*

Opening JAS Academy (JKT) Batch VI



JAS Academy has graduated almost 200 students so far, and now we welcome Batch VI with a total of 55 students on 12 June 2014.

There is a slight change on this batch VI program, JAS Academy which originally a 3 months program, is now extended to 4 months, consisting 2 months of classroom and 2 months of on the job training, for the same tuition fee.

"We extend the on the job training program because our goal is to improve the readiness of the graduates to work in ground handling industry," said Ita Hatta (JAS GM Human Capital). (MKT/14)

Opening JAS Academy (DPS) Batch III



And on 18 June 2014, JAS Academy DPS Batch III was officially opened by Mrs. Ita Hatta (JAS GMH) and Mrs. NLK Witari (JAS GSM-D).

22 students attended this batch, and JAS expected that they are well-prepared to assume various task in ground handling industry post graduation. (MKT/14)

MEDIA RELATIONS

As our effort to educate the public on Ground Handling Industry, on 16 April 2014 Mr. Adji Gunawan (JAS CEO) along with JAS Corporate Secretary met The Chief Editor of Media Indonesia, Mr. Usman Kasong and his team. The meeting was held in Pacific Place, Jakarta, and aimed to introduce JAS as well as to strengthen the relationship with media partners.

And on 17 June 2014, Mr. Usman of Seputar Indonesia Weekly Magazine interviewed Mr. Adji Gunawan (JAS CEO) related to JAS achievements in 30 years. In this interview, Mr. Adji Gunawan stated "JAS is very proud with two important certifications we achieved, namely RAB for cargo and ISAGO for ground handling. And we are also proud to say that JAS is supported by qualified and dedicated human resources throughout our 12 stations."

"Since establishment in 1984, we have grown our clientele from 4 clients to 37. We now have Simple Delivery (Silver) Services to cater LCC airlines, 3 learning centers in Jakarta, Bali and Surabaya to develop our human resources as well as for public, and we also have developed state-of-the-art IT Infrastructures to ensure our smooth and fast service for our customers" he closed the interview. (MAMI)



Mr. Adji Gunawan (JAS CEO), Mr. Usman Kasong (Media Indonesia's Chief of Editor) and M's management



Mr. Adji Gunawan during his interview with Mr. Usman of Seputar Indonesia Weekly





One Run, One Soul, One Goal

On 27 April 2014 Cardig Aero Services held a 5 K FUN RUN to Commemorate Cardig 40th years in business at Hailm Perdanakusuma area. Over 350 runners participated in the run which took the start and finish line at Menara Cardig.

In men's category Mr Hotasi Nababan finished in first place, followed by Mr. Wahidin and Mr. Tofid in second and third place.

Meanwhile in women's category, Ms. Melinda Tan finished in first place, followed by Ms. Svida Alisyahbana and Ms. Widlanawati Adhiningrat in second and third place. (HWP)





Cardig Aero Services Annual General Meeting of Shareholders

Cardig Aero Services held its Annual General Meeting of Shareholders (AGMS) on 23 May 2014 at Seminar Room, Indonesia Stock Exchange Building.

The AGMS approved the company 2013 Annual Report. The Company posted 25 % growth in net profit compared to last year achievement.



Le-Bi CAS Group: Mr. Danar (Director), Mrs. Widhiawati (Director), Mr. Radianto (VP Director), Mr. Diono (PO), Mr. Jusman (PO), Mr. Adji (Commissioner), Mrs. Hasiyana (Commissioner), Mr. Chung (Commissioner)

The AGMS also elected Mr. Danar Wihandoyo as a new Director replacing Mr. Adhi Cahyono, and Mr. Ferry Chung Qing An as Commissioner replacing Mr. Kenneth Cheong. (1)(2)

The new CAS Board of Commissioners

President Commissioners: Jusman Syafli Djamal
Commissioner: - Adji Gunawan
- Ferry Chung Qing An
- Hasiyana Syarain Ashadi
Independent Commissioner: Simon Halim

The new Board of Directors

President Director: Diono Nurjadin
Vice President Director: Radianto Kusumo
Director: - Widianawati D. Adhiningrat
- Danar Wihandoyo

Purantara Mitra Angkasa Dua 'New Client & Expansion'

With effect from 7 April 2014, Purantara Mitra Angkasa Dua (PMAD) started to provide the in-flight catering service for Flynas, on its 3 times weekly service of JED- CGK- JED route, using Airbus A330 aircraft. PMAD provides 2 meals service per flight.



PMAD is constantly striving to improve its performance and services to anticipate the aviation industry promising growth. The improvement is initiated through 3 phases of prudent and strategic expansion. Currently Phase 1 expansion is underway, which include expansion on office area and airline equipment storage facility, and expected to be completed by September 2014. " (1)(2)



UZBEKISTAN airways (HY) begins services to Singapore (SIN)



SIN welcomed the arrival of HY on 4 April 2014, marking the launch of SIN's first direct link to Central Asia.

The national carrier of the Republic of Uzbekistan operates 2 times weekly between Tashkent and SIN, via Kuala Lumpur.

SATS is proud to be HY's In flight Catering and Ground Handling partner.

春秋航空 (9C) Inaugural service into Singapore (SIN)

Spring Airlines launched its inaugural service from Shanghai to Singapore on 25 April 2014. An inauguration ceremony was held to commemorate the joyous occasion.

SATS HK and Asia Airfreight Terminal (AAT) currently handle 9C in Hong Kong and SATS is much honored to expand its partnership with 9C in SIN.



SATS and – Singapore Ground Handling Contract Signing Ceremony at IGHC 2014, Kuala Lumpur



28 April 2014 marked yet another significant milestone on the SATS-MH partnership journey, where our Singapore Ground Handling contract with MH was renewed and signed at the IATA International Ground Handling Conference (IGHC) in Kuala Lumpur, Mandarin Oriental Emerald Ballroom.

The SATS team would like to take this opportunity to thank MH for the unwavering support and partnership over the years. We certainly look forward to taking this partnership to greater heights with MH.



THAI Airways (TG) – our new customer at Hong Kong (HKG)



SATS HK was appointed as TG's ground handling partner with effect from 5 May 2014. SATS and SATS HK are honored to be able to expand our strategic partnership and look forward to greater collaboration with TG.

SATS welcomes **vietjet Air (VJ)** Inaugural flight into Singapore (SIN)

VJ commenced its daily Ho Chi Minh – Singapore service on 23 May 2014. The inaugural ceremony opened with a dance by the "VJ dancers", symbolizing VJ's dynamism.

SATS is honored to be VJ's ground handling partner in SIN.



SATS is named "BEST AIR CARGO TERMINAL - ASIA" for the 16th time

Singapore. 17 June 2014 - SATS Ltd. (SATS) announced that it has won "Best Air Cargo Terminal - Asia" at the 28th annual Asian Freight & Supply Chain Awards (AFSCA). Beating two other finalists in the category, it is the 16th time that SATS has received this award. Based on votes cast by professionals in the logistics and cargo industry, SATS was recognised for its clear communication of set performance standards to customers, ability to offer satisfactory and timely resolution of problems, timely and adequate investment in new terminal infrastructure to cater to future demand, and effective and user-friendly IT systems.



30 YEARS We wish JAS ...

#1 marthoJory
This is a great company. I love the environment and the people in it. Cheers to another 30 fantastic years! 🎉

#2 dany sefiputra
Semoga Sukses Selalu dan Berkah untuk semua karyawan. Amin!

#3 Harjo Wibawa
Seluruh Daerah Daging Saya telah menjadi Spirit JAS, maka Saya berharap akan paling depan untuk berjuang mempertahankan JAS dengan seluruh Jwa & Raga yang saya miliki...SEMANGA, T TERUS JAS.

#4 Tedy Santoso - IT
JAS merupakan my big family, tempat dimana 10 jam sehari kita berada. Hidup JAS semoga dengan bertambahnya umur perusahaan, semakin banyak juga raih. Tuhan buat kita semua Sukses selalu JAS dan kita semua 1. Hidup JAS.

#5 Subiyono
Alhamdulillah, reall kita syukuri semua nikmat Allah hingga HUT JAS ke 30 ini, dengan bekerja lebih semangat dan mengiringi tegal profesionalisme, semoga JAS tetap sebagai "leader" di industri pelayanan aviasi, amin.

#6 Budi P Hanoloka
JAS semakin semakin kokoh berdiri, dan semakin sukses untuk selamanya. Amin...

#7 Harry Kamilawan
Selamat Ulangtahun ke 30 PT JAS 🎉🎉🎉🎉🎉🎉🎉🎉🎉

#8 Saebekti
Alhamdulillah... Gak terasa di JAS lah 25 tahun telah berlalu, 25 tahun yang penuh suka dan duka... salam at ulang tahun JAS drive terus...

#9 nasrudin
selamat ulang tahun JAS dan kita semua sebagai karyawan semoga kokoh meski di tepan badai apapun berdiri kokoh ada di samping mu semangat kami selalu untuk kemajuan jasp/maih sukses kokoh amamin

#10 cathydi LeadMaster
semoga di hari jadi yang ke 30 ini 🎉 menjadi keberkahan kita bersama khususnya buat PT JAS semoga menjadi Ground Handling terbaik di dunia 🎉

#11 Henry
JAS: tempat berlaya, tempat berbagi, tempat bersemangat-bersemangat. Bravo, JAS...! 🎉

#12 BUDI HARYOWO
"Alhamdulillah semoga JAS tetap Jaya"

#13 Dano
JAS semoga tetap Jaya sampai raja jadi GM dan seterusnya... 🎉
ARROD KAROKEEZZZZZZZ. LOVE JAS MY SECOND FAMILY

#14 Wening Mindarta
Alhamdulillah, jayalah JAS-ku. Tetap berdiri kokoh di dunia penerbangan baik di dalam maupun di luar, JAS adalah "Rita"

#15 Irena
yaaa jilal hehe... mer' utah untuk JAS, sng sukses untuk kedepannya... Acheers! 🎉

#16 Edo
Alhamdulillah, dengan razi Sjuhar pada Allah SWT ainta hormat pada para pendiri JAS semoga JAS tetap Jaya di Pelayanan Aviasi, semangat! Jaya Angkasa Semesta!

#17 Syarif Budiman
Selamat Ulang Tahun 30th, Maju PT JAS Dan Sejahtera Karyawannya... Bergerak maju membangun masa depan JAS LUAR BAGA...!!

#18 alfredo
Allah seattnya kita diptakan kembali komitmen bersama, diusia yang ke-30 tahun, untuk selalu bekerja keras dan berdedikasi kepada Mng agar diberikan kelakuan dan kemudohannya, supaya kita tetap bertahan untuk mencapai semua cita-cita yang telah direncanakan bersama yaitu PT Jaso Angkasa Semesta, Tbk.

#19 TRI VERAMITA
Met' Ulah JAS... Gak terasa 24 Th sudah saya bergabung di sini... Semoga makin Jaya & sejahterakan karyawan... 🎉🎉

#20 Aryo ASA Jakarta
30 tahun menunjukkan bahwa JAS adalah perusahaan yang kuat, stabil, dan inovatif. Semoga JAS semakin besar dan berkontribusi di banyak sektor penting bagi Indonesia WITH YOU WIND 🎉

#21 Yulianto / IT
JAS Jaya Abadi Selamanya, tetap menjadi yang terdepan my JAS...!

#22 mlla
🎉 Selamat Ulang Tahun JAS, always success...

#23 AB - TEAM
🎉 Happy bday PT JAS yang ke 30th semoga kedepannya akan lebih baik lagi dan har'kn... cheeeer

#24 Afry
!!!!!! HAPPY ANNIVERSARY PT JAS 30th !!!!
SEMOGA SUKSES SELALU..... AMIN YAA...

#25 Th B Edo Sultanwarta
Keberhasilan dan Profesionalisme kerja di setiap bidang pelayanan, yang menjadikan JAS hingga sekarang tetap maju dan berkembang. Semoga Berkah Tuhan senantiasa bagi kita semua. Amin

#26 Dediconed APKL Cerge
Pelayanan dan kontribusi yang baik terhadap Airlines adalah komitmen kami sebagai karyawan PT JAS. Semoga kita akan tetap maju bersama dan tetap bersama membangun dan mengembangkan PT JAS. Tetap semangat dan semoga Tuhan melindungi kita semua.

#27 Mukhlis
Haa, Allah. Segala puji dan ker' pargatkan kehadiran-Mu yang telah mengharuskan nikmat kepada kami pertalagan dan dibagikan sehingga PT Jaso Angkasa Semesta, Tbk, tetap berdiri di usia yang ke 30 th ini. Dan kami menohon pada-Mu juga berkahlah kami raih dan pertunjuk-Mu untuk dapat senantiasa menjaga dan memajukan perusahaan ini hingga mese mendatangi Korea tanpa raknat dan dibagikan-Mu kami semua lewah dan banyak khaqf.

#28 Rayok P
Semoga perjalanan JAS ke depan senantiasa mendapatkan raih dan dibimbing Allah SWT

#29 SUSE
Tidak terasa sudah 30 tahun JAS berdiri walaupun angin badai begitu sangat kencang semoga JAS tetap kokoh dan kedepannya kita saling bergandengan tangan menajiv kita kesuksesan yang lebih baik...SEMANGAT TERUS JAS 🎉

#30 Dwi Jo MFD
Temang aja friends Ge orang paling sadar ke 7 versi On The Spot... semoga JAS Uga 30 Ge masih tetap setia... Happy Birthdays. Sukses selalu. I Love You.

