



frontlines

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September - December 2013

A Publication of JAS Airport Services

GSE ROLL OUT

Escalates Performance with
GSE Rejuvenation

JAS ACADEMY

Open in Bali & Surabaya

JAS & JAE

Provide Ground Handling & Line
Maintenance For Boeing 787 Dreamliner



Dear Readers,

Change is a fact of life in today's competitive environment. JAS Airport Services knows that it is no longer enough to keep what has been done successfully in the past. We believe in the old saying that if we do what we've always done, we'll get what we have always gotten is no longer true. With that in mind, we continuously change our company strategy and tactic at all levels in order to adapt and to compete in this dynamic industry.

We have been through our busy 2013 and are looking forward to 2014 when we are marking our 30th anniversary. From our humble beginning in 1984, we are proud of what we have achieved and at the same time we are also excited to continuously evolve to build future excellence.

With a vision of Building Future Excellence, we will strengthen the processes by building our team filled with enthusiastic, motivated, confidence, committed employees who are accountable, empowered and committed to achieving JAS vision as well as to deliver quality services by maintaining the highest level of safety.

Goodbye 2013, Another Fresh New Year is Here...

We hope you enjoy the reading!

Editorial Team



JAS & JAE Provide Ground Handling & Line Maintenance For The 1st Boeing 787 Dreamliner Flight To Indonesia



When Jetstar Australia announced their first international flight of Boeing 787 Dreamliner to Denpasar, JAS was very excited to learn that JAS will be the first ground handling company to handle this sophisticated aircraft. Along with JAS Airport Services, JAS Aero Engineering is also proud to provide line maintenance service for the Dreamliner.

In preparation to handle the Dreamliner both JAS and JAE have undergone a series of trainings as part of the requirement from JQ, which was held in JQ headquarter in Melbourne, Australia, on November 18 - 22, 2013.



Key Speaker : Mr. Taufik Midjari (JAS), Mrs. Midlanawati Adhiningrat (CAI),
Mr. Ajie Gunawan (JAS)



Congratulations 1st Flight B787 Dreamliner: Mrs. Widunawati Adhiningrat, Mr. David Hall (CEO JQ), Mr. Taufik Hidayat, Mr. Adji Gunawan, Mr. Ni Wiast

Similarly, JAE also sent its engineers to attend trainings in Singapore, Melbourne and Doha. In addition, JAE invested more than USD 300,000 in the new GSEs to fulfill the requirements of Dreamliner's handling.

On 18 December 2014, the first B787 Dreamliner landed in Denpasar. On board the inaugural flight, JQ's CEO, Mr. David Hall along with Australian media reporters who were specifically flying in to celebrate this special moment. Mr. Adji Gunawan, JAS CEO was also there to welcome all the passengers upon arrival at Denpasar International Airport.

In line with the maiden flight, PT. Cardig Aero Services, Tbk ("CAS") as the shareholder of JAS and JAE invited some reporters for a press conference to announce the achievement of both companies to handle the Dreamliner. During the conference, CAS' President Director, Mr. Diono Nurjadin, quoted "We are proud to execute our contract with Jetstar". Providing services to JQ with the 1st Boeing 787 Dreamliner fly to Indonesia is a confirmation that JAS is capable to deliver a qualified service for the growing international market.





Futsal Cargo Cup

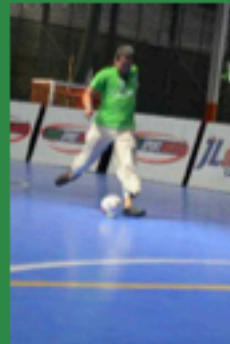


As the final series of JAS 29th Anniversary Celebration, JAS Cargo Team hosted a Futsal Cargo Cup tournament in a day event on Saturday, 23rd of November 2013. Several Teams of CGK Cargo Communities attended this tournament.

The tournament opened in 09.00 by Mr. Bia Laksmana, GM of JAS Cargo Network Services, and completed at 15.30. DHL Global Forwarding Team won the first place while the runner-up and third position were MSA Cargo and JACC. Mr. Joko from DHL Global Forwarding with his amazing 14 goals was awarded as the top scorer.



Congrats DHL Global Forwarding Team and Mr. Joko!



Billiard Competition **JACC**



Mr. Nazri عثمان (COO JAS) with Muh. Hasbi and Cargo Agents in action

JAS Airport Services held its 3rd Air Cargo Golf Community Billiard Tournament on 12th December 2013, held in cooperation with the Jakarta Air Cargo Community. This highly-awaited event is expected to extend our relationship with the Airlines and Cargo Agents.

Mr. Budi (NCS) won the tournament and entitled for cash money of Two Million Rupiah and Asiana's Aircraft models, after defeating Mr Dimas (Detato Cargo) in the final, who would then entitle for the runner-up place. The 3rd place is posted by Kiki (JAS).

Congrats to all winners and see you at our next event...

1st Asian Sumo Tournament in Jakarta

Indonesia became the first country in South East Asia to host a sumo wrestling tournament. The two-day tournament was held on 24-25 of August at Gelora Bung Karno Stadium in Jakarta.

The tournament is the first sumo event held outside Japan since 2008 in Mongolia and attended by hundreds of professional sumo wrestlers ("Rikishi") from Japan.

Airport Special Assistance(ASA) was honored to handle the total of 112 tournament attendees during the arrival and departure in Soekarno Hatta Airport.



Mrs. Ari Permatasari with Sumo Player & JAT Staff



ASA at Reception of The Year (ROTY)

On 24th – 27th October 2013, ASA Delegate attend Reception Of The Year (ROTY) in Intercontinental Mid Plaza Hotel, Jakarta. ROTY is an annual event organized by Hotel Front Liners Association of Indonesia, as a gathering forum of hoteliers, particularly of the Front Liners division.

The event was attended by around 50 hotel frontliners from Jakarta, Bali and Bandung, and intended to find the best receptionist in Indonesia who will be representing Indonesia in the International Competition at Hamburg, Germany.

ASA is proud to support this ROTY event which at the same time promoting ASA network in the hotel industry.



ROTY Winner Announcement



Mrs. Aina Juwinda, Spiv. Services Dept with Swiss German University Students



ROTY Finalists



Pre-Qualification ROTY at Swiss German University



Mr. Ajiyo Arionunandar with Hoteliers from Keraton The Plaza, Ritz Carlton Hotel PE, Mulia Hotel, Grand Hyatt Hotel, etc.

FOD Check Airside Safety Community



Mt. Heri Setiawan (SQ) with team

On September 30, 2013, JAS' Ramp Department and Safety Quality Assurance, held a Foreign Object Damage (FOD) Inspection in JAS' operational premises.

This activity is initiated by PT. Angkasa Pura 2 and involved all stakeholders of CGK Airport. The FOD Check is scheduled to be conducted every Friday morning start at 8.30 am – 10.00 am, in all areas of Soekarno-Hatta International Airport.

The purpose of FOD Check is to improve the quality of air cleanliness, reducing the risk of aircraft incident/accident due to foreign object/dirt in the air, as well as to increase safety awareness in the ground.

Emergency Response Exercise in HLP



On the 5th of December 2013, JAS Airport Services participated in the Airport Emergency Response Plan Program (PKD) Rajawali Sakti III 2013, which was initiated by PT Angkasa Pura II in collaboration with the Airport Authority of Halim Perdanakusuma Airport.

Along with other Airport Communities, JAS participated in the simulation of anti-terrorism program, i.e to anticipate and overcome airplane under bombing threat.

Upon conclusion of this simulation, JAS' received appreciations from Airport Authority (PT Angkasa Pura, Otoritas Bandara), and military (AURI and DAN LANUD) for its full support of the event.

JAS Airport Services aims to be the market leader in HLP's ground handling business upon the commencement of commercial flights on January 2014.



BLOOD DONATION

"Your Drop of Blood May Save Other's Live"



Mr. Anjuna Sitoua (CCO, JAS) and Mr. Anwar Sanusi participate in Blood Donation.

On the 11th of December 2013, JAS Airport Services, in cooperation with Palang Merah Indonesia (PMI), Tangerang held a Blood Donation event.

The event was not only attended by JAS' employee, but also involved staff of other CGK Airport's Stakeholder, including PT. Garuda Angkasa, GHS Grand Hyatt, Bank Mandiri, PT. Gurkha, Airlines, Airport Police Station, PT. Avia, Aviation Security and others. 114 people were registered to donate their blood, but only 94 blood donors were qualified.



Qantas Helping Hand Community (QHHC)



Mr. Heri Setiawan, Qantas Helping Hand Community Team and Kids from orphanages



As part of QHHC yearly event, on 26th of November 2013, QHHC invited orphans from 3 orphanages around Jakarta to Waterboom in Pantan Indah Kapuk.

The QHHC is an annual corporate social responsibility event of Qantas Airways, in the form of recreational activities intended for less fortunate children.



The event was also supported by some Qantas Airways' partners, including JAS Airport Services.

In addition, on the same evening, Qantas invited JAS to join dinner reception at Padang Restaurant, Garuda and presented a token of appreciation for our support in this noble social event.

Mrs. Muliakari (JAM 2) at Qantas Appreciation Night



SATS

Annual Board Strategy Meeting



SATS Board of Management

This year, SATS Pte Ltd, one of JAS' shareholder, held its Annual Board Strategy Meeting in Jakarta. The meeting took place at Grand Hyatt Hotel from 9th to 11th of October 2013.

During this event, SATS invited some airlines' representatives, i.e country managers, for dinner reception to extend its appreciation for choosing JAS as the service partner in Indonesia. The dinner was held in C's steak Grand Hyatt, which was also attended by JAS' BoD.

The event was supported by JAS Commercial Team, who took care of the arrangement and logistic. "The 3 days BSM was concluded smoothly and you should know that your contribution to the meeting is felt and recognized. Once again a very big thank you to every one of you..." said Jeslin Tan, SATS' Assistant Company Secretary, as event organizer.



Strategic Meeting Building Future Excellence



JAS Airport Services Team: We're Happy and We Know It!

The 2013 Annual JAS Strategic Meeting was held in Sentul on 8-9 of December 2013. During this annual meeting, JAS' Board of Director shared the challenges and opportunity that lie ahead in 2014 to all JAS' management.

BoD also shared the expectation, targets, and the strategic plan to face those challenges as well as to prepare management to execute 2014 working plan.

Attended by almost 90 key persons from all stations in Indonesia, JAS Airport Services is ready to Build the Future Excellence with products and services improvement for our stakeholders.



RAMP Safety Campaign



Ramp Safety Campaign (RSC) was organized by CGK Airside Community, in collaboration with PT Angkasa Pura II and OTBAN Region I, on 3 – 6 of December 2013. The purpose of this campaign is to improve the level of air safety awareness in Soekarno Hatta International Airport.

RSC was opened on 3rd December 2013 by the Transportation Minister, Mr. EE Mangindaan and attended by Director General of Air Transportation Mr. Herry Bakti, KAOTBAN Mr. Adi Kanrio and SGM AP2 Mr. Bram Bharoto Tjiptadi.

The campaign was marked by a series of event which include sticking RSC sticker by the Minister on JAS Ground Support Equipment, Safety Workshop which was attended by representatives of airside community, and sympathetic airside operation



Mr. Subijono (GMD) give a speech



Transportation Minister, Mr. EE Mangindaan sticking RSC Stickers to GSE vehicles



JAS Airport Services

Handles SilkAir' Ground Operation at Sultan Hasanuddin International Airport, Makassar



Mr. Syahrul Yasin Limpo (Governor South Sulawesi) with Mr. Leslie Thng (Chief Executive Silk Air)

JAS Airport Services is pleased to welcome Silk Air's return in the Sultan Hassanudin Airport of Makassar. JAS has become a Silk Air's service partner since the first flight of Silk Air in Indonesia in the '90's

The inaugural flight celebration was attended by Governor of South Sulawesi Mr. Syahrul Yasin Limpo, Chief Executive Officer of JAS, Mr. Adji Gunawan, Chief Executive of Silk Air, Mr. Leslie Thng and CAS Executive, Mr. Hotasi Nababan.

According to JAS CEO, Mr. Adji Gunawan, JAS Airport Services has provided Silk Air ground services since the Singapore based airline operated for the first time in Indonesia. And today JAS is managing all the Silk Air ground handling services in JAS Network, including Manado, Surabaya and Makassar.

And after serving SUB, MDC and UPG, Silk Air opened a new destination in JOG, with 3 weekly flights from SIN. The flight inauguration was held on 25th November 2013 and attended by JAS CEO, Mr. Adji Gunawan.



Jetstar at Lombok International Airport (LOP)



On 24 September 2013, Jetstar Australia launched its first flight to LOP as the new destination, JQ flies 4x weekly between Perth and Lombok to cater the growing Australian tourist market in the area.

As a token of appreciation, JQ invited airport authority, local government officials, travel agents, and media attend a dinner reception which was held at Novotel Coralia Hotel.

JAS is proud to support JQ operations in Indonesia by opening LOP as the 12th station.



Etihad Airways flies double daily to Soekarno Hatta International Airport



On 27th October 2013, Etihad Airways (EY) proudly held the inaugural of double daily flights to Soekarno Hatta International Airport. EY 474/475 was safely landed and departed on 13.55/18.00 LT for CGK – AUH route.

The ceremonial was symbolized by giving away chocolate to all passengers and followed by dinner gathering on 30th October to appreciate EY staff, EY dedicated and JAS Staff for this achievement.

This added schedule will round off the 1st schedule EY 472/471 on 22.40/01.45+1 to serve the growing demand as well as to offer more flexibility visit Abu Dhabi.



Transnusa at Halim Perdanakusuma Airport

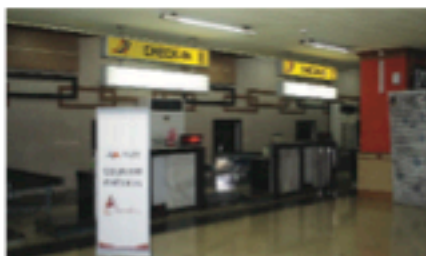


JAS Team in HLP



Transnusa has just been added to JAS HLP's client list in November 2013.

Transnusa serves the route between HLP and Natuna Island to transport oil and gas company employee using a 25 seater Fokker F50.



Serving First **Hajj Flight**



On the 10th of September 2013, JAS Airport Services commenced its mission to serve Hajj first flight in Halim Perdanakusuma Airport.

The overall mission went smoothly without any major irregularities and issues. We are proud to be part of this year's Hajj mission to the holy land.



Tiger Airways expand the network in Indonesia



Tiger Airways commitment to expand its network in Indonesia was materialized, by opening several new routes. Starting on 16 June 2013 with SIN – DPS route, TR serves the route for 5 flights weekly. Continue with SIN-JOG routes on July 2013, which is served with daily flight.

And the latest expansion was in November 2013, when Tiger Airways opened new services to SUB on November 15, for 4 flights weekly service, and to LOP on November 22, for 3 flights weekly service.



WWIP Handling For Asia Pacific Economic Cooperation **(APEC)** Delegation



JAS Airport Services is proud to handle VVIP Flights during the APEC Summit in Bali (DPS) on October 5 - 7, 2013.

The Summit was attended by the heads of the APEC's country of more than 30 countries. JAS Airport Services DPS station was trusted to handle 9 VVIP private flights of HM The Sultan Flight (Sultan of Brunei), Philippines Presidential Flight (President of Philippine), Canadian Air Force (Canada Prime Minister), Chile Air Force (President of Chile), Peruvian Air Force (President of Peru), Flight Unit 224 (Russian Presidential Flight Support), and Airfast (APEC CEO Summit Delegation).





Handling at Soekarno Hatta International Airport



AN 124 Volga Dnepr has returned to Jakarta to carry heavy cargo with a total of almost 90 tons of equipment.

JAS is proud to become a service partner of Volga Dnepr since the 80s.

Indonesian United Nation Peacekeeper (UNDP) at Halim Perdanakusuma Airport

From 1st to 9th of November 2013, JAS was appointed by AEG Aviation Services on behalf VIM Airlines as their ground handler at HLP.

VIM Airlines carried Indonesian UN Peacekeepers from HLP with B757-200 for Peacekeeping missions at PAP (Haiti) with a total of 3 flights.

JAS Airport Services is proud to be part of this peacekeeping mission.



Development Program

Station Coordinator Development Program (SCDP)

Station Coordinator Development Program (SCDP) 2013 was held from 26th August to 7th September 2013 to improve competencies and soft skill of station coordinators as JAS representatives in each station.

The course materials include Grooming, Self Leadership, Lead Others, Finance for Non Finance, Basic Marketing & JAS Business Overview, Communication Skills, Service Excellence, ASA Business Process, and Team Building.

The program was attended by 5 staffs from Station Cengkareng and 10 from Station Batam, Ujung Pandang, Manado, Jogjakarta, Surabaya, Denpasar, Balikpapan, and Kuala Namu.



Executive Development Program (EDP)

Following the SCDP, JAS & CAS co-organized the Executive Development Program (EDP). Held in Bali started from 12th September to 14th September 2013, the program aimed to improve the soft skill competence in the field of customer services.

As part of CAS' Group, JAS Airport Services realize the importance of synchronizing the strategy and share the same value of CAS (Customer Centric, Always Achieving, Serving Sincerely).

The program would encourage participants to be actively articulate ideal image of themselves as Leaders.



Management Development Program (MDP) Batch III



Continuing our people development program, JAS Airport Services held a Management Development Program (MDP) Batch III on 11th to 29th November 2013.

This program was attended by 16 participants, which aimed to empower their role in management's position, which includes to become role models on corporate values, to improve risk management skill, to improve ability to learn from experience, to celebrate the achievement in every victories, and to build trust & effective communication.

The program taught us to express enthusiasm and energy at work as well as to acknowledge the contributions of team members.



Travel Document Training

Canadian Liaison Officer



On November 11-12, 2013, some JAS frontliners, along with Garuda and Gapura's frontliners, attended the Canadian travel document's training program.

The training was initiated by Canadian Liaison Officer and facilitated by Mr. Robin Misir (British High Commission-Kuala Lumpur), Ms. Julia Coulson and Muhammad Aleem (Canadian Liaison Officer Jakarta and Singapore).

This training activity is intended to update the prevailing Canadian immigration policies as well as to improve staff awareness on Canadian travel document check procedure.

French Liaison Officer



On 8th – 9th October 2013, JAS Airport Services participated in a travel document's training program, i.e "Fight Against Forged Documents".

The training is sponsored by KLM and French Embassy and facilitated by Mr. Michael LELEU (Police Liaison Officer). This program is intended to refresh and update staff knowledge of French immigration procedure, which include improvement on the travel document check, passenger assessment and impostor detection.

And on 26th – 27th November, the similar training on travel document was held, focussing on Schengen States Documents. The program is also a refreshing course to update staff knowledge of the immigration regulations of Schengen, which includes 26 European States.

Travel Document Campaign Reward 2013

Terminal service Premier CGK held the award ceremony for "The Most Outstanding Staff in Detecting Improper Travel Document" on 29th November 2013.

The winner of Travel Document Campaign Reward 2013 were Mirzal Adlani Siregar, Farida Sulityani, Esdiati Novitasari, and Nur Teguh Pratomo.

This activity is a part of "Travel Document Campaign 2013" which was held from May-Dec 2013 in the passenger service. During those periods we successfully apprehended more than 200 cases of passengers with no proper travel documents during the check-in process such as: expired passport, passport less than six months, faked passport, expired visa, faked visa, faked ticket, etc.



SPL Airport Amsterdam for Altea Cut Over

JAS assigned some frontline staffs to visit SPL Airport Amsterdam to attend Altea Cut Over on November 2013. The program is a preparation of KLM Royal Dutch Airlines to undertake Altea Departure Control System Cut Over, in which KLM gave JAS staffs the opportunity to have on the job training at Schiphol Airport Amsterdam.

Two dedicated staff, namely Syarief Hidayatullah and Nyoman Sujaya were selected for the first batch for their loyalty and dedication as well as their deep knowledge of the Altea Departure Control System.

On the second batch, KLM dedicated staff Diah Kurniati and Yenny Angella were assigned to attend the training.



Training in Halim



In readiness of the airport to welcome commercial flights, JAS Airport Services HLP held various training on the month of September which include training on Dangerous Goods, Product Knowledge, and Grooming Class.

Kresna Team Training



Communication is the activity of conveying information through the exchange of thoughts, messages, or information, as by speech, visuals, signals, writing, or behavior. It is the meaningful exchange of information between two or more living creatures.

With this understanding in mind, JAS Airport Services empowered their people with communication skill, by holding Kresna Team Training held on 10th - 11th of December 2013 in Bukit Randu. The training covers various professional materials, including Basic Communications, Public Speaking, Media Handling and Corporate Communications, Media Relations Strategy, Disseminate Information to Media and Crisis Communication.

Attended by almost 50 employees from all our stations in Indonesia, we are prepared to communicate thoroughly to our internal and external parties.



Employee Opinion Survey

survey annual employee process results how communicate

JAS Employee Opinion Survey was held from 23rd September to 5th October 2013.

JAS Airport Services, in cooperation with Hay Group conducted a survey of almost 2500 employees of JAS.

The survey was intended to understand the level of employee engagement within the company, as well as the level of employee empowerment at work, including their desire to keep working in JAS and also to obtain several information which may affect to employee motivation.



JAS Premier Lounge Welcomes Malaysia Airlines (MH) Passengers



Mr. Nazri Othman (COO JAS), Mr. AB. Shukor Salleh (Station Mgr MH), Mr. Mingki Tanad (GM Purantara), Mrs. Rochma Tunisa (MSO JAS) and Mrs. Anni Permatasari (GM ASA)

The signing of cooperation between Malaysia Airlines and PT Jasa Angkasa Semesta, Tbk for Premier Lounge Services In CGK was carried out on Thursday, 26th September 2013.

The event itself was held in the Purantara office as a lounge catering provider. The signing was represented by MH Station Manager, Mr. AB. Shukor Salleh and JAS' COO, Mr. Nazri Othman.

Premier Lounge


ASA Premium Services at Kualanamu International Airport



On 15th October 2013, JAS ASA (Airport Special Assistance) introduced its Premium Services for the first time to guests arriving to KNO Airport from Singapore.

ASA team in Kuala Namu helps customers from the Deutsche Bank for the arrival process, Visa on Arrival, immigration, and also the pick-up area.

Asa
Airport Special Assistance
by JAS Airport Services

Experience the difference



Contract Renewal

Toward the end of 2013, JAS has successfully renewed the contract with the airline customers, namely Turkish Airlines, All Nippon Airways, Air Asia Group as well as Valuair/JetStar.

The Air Asia contract was extended for handling at CGK, DPS, SUB, JOG, UPG and KNO.

Meanwhile, the contract for Valuair/Jetstar was also secured for handling at CGK, SUB, DPS and KNO.

Air Asia

TURKISH AIRLINES 
A STAR ALLIANCE MEMBER 

ANA 

VVIP Handling Netherlands Prime Minister



Mr. Mark Rutte with JAS Staff in AC Uniform



JAS Airport Services is pleased to serve Netherlands Prime Minister, Mark Rutte and his delegation with a total of 57 passengers departed from KL 810 on 22nd November 2013.

We assigned our staffs to work at the Netherlands Embassy from 9th November – 12th November 2013 to hand over all boarding passes and baggage tags as well as to assist VVIP & PM's Security to report their weapons.

The delegation experienced smooth handling and flawless boarding process from check in, baggage process, VIP lounge until boarding the KL 810 flight.

JAS Academy in Bali & Surabaya



*Mrs. Marlenna Ludeña (CFD JAS), Mr. Anjuna Sitou (CCO JAS), Mr. Radianto Kusuma (JAS Controller),
Mrs. Widanawati Adhiringrat (CCO CAI) at Grand Opening of JAS Academy*

We held the Grand Launching of JAS Academy in Bali on 7th November 2013.

The Grand Launching was attended by some airport community representatives, including Civil Aviation, Bali Airport Authority, Angkasa Pura 1, Customs, Airport Police, Bali Gafeksi, Airlines representative, JAS vendors, as well as the head of the Training Center.

The similar learning facility was also opened in Surabaya on the 19th of December 2013.



Escalates Performance with GSE Rejuvenation



JAS New GSE with 32 tons capacity

On 12th November 2013, JAS Airport Services proudly announced the new addition of Ground Service Equipments (GSE) to its fleet.

The GSEs roll out "Escalating Performance with GSE Rejuvenation" was held in JAS' Maintenance Center, Soekarno Hatta International Airport on 12 November 2013 marking the delivery of main deck loader and high loader from Air Marrel with a capacity of 32 and 7 tons respectively.

The additions of these GSEs are expected to escalate JAS' performance to serve our valued customer requirements in Soekarno Hatta International Airport (CGK).

Further with the addition of GSE, JAS Airport Services also continually refurbish its GSE as part of the commitment to rejuvenate the fleets. High Loader, Conveyor Belt, Passenger Step and Baggage Cart are among the GSEs being refurbished.

Attended by JAS Airport Services stakeholder from Civil Aviation, Airport Authority, Airlines Representative and Cargo Agent, the event was opened by a speech from JAS CEO and Airport Authority, ribbon cutting and followed by dynamic and an emergency demo by GSE control department.



Specification & Capabilities

Function and Capacity:

- Loading capacity 32 tones, 185" wide
- Load on bridge 18.000 Kg
- Load on platform 32.000 Kg
- Element total: 50.000 Kg
- The short turning radius and a steering angle of 45 Degree of front wheels facilitate side loading
- Possibility of installing an automatic leveling device

Special Capability:

- Rubber bumper is equipped with "safety sensor" which automatically operate the braking system and stop immediately when the rubber bumper touch something
- Speed keep stable within maximum speed and bridge on uplifted position
- Proximity Micro Switch Button. These features can hold and stop immediately the bridge movement during over travel condition
- Platform capacity is able to accommodate 3 units of 96 inch pallet (PMC) with adjustable speed transmission. These feature enables faster and safer loading and unloading cargo and/or baggage
- Friendly environment equipment with usage of Euro 3 diesel oil for the power engine to generate low carbon emission

Cut Over International Departure & Arrival



Airport Authority announced the Cut Over for International Departure on 8th September, and 19th September 2013 for International Arrival in Ngurah Rai International Airport. This event coincides with the International Conference APEC countries.

JAS team, led by Mrs. Witari as GSM DPS, worked hand in hand to prepare Temporary Lounge, CKI office, Lost & Found, ticketing, and Check in counter to be ready on time.



Temporary Lounge in Ngurah Rai International Airport, Bali

Temporary Lounge DPS started to operate on 8th October 2013 which coincides the cut over to the new departure terminal.

During the launching, Directors of Angkasa Pura I and Management members visited the lounge to inspect readiness of JAS lounge in the new terminal.





Building Expansion for Better Services

On 13th September 2013, PT. Purantara Mitra Angkasa Dua (Purantara), our subsidiary in In-flight Catering business launched the building expansion project to cope with current business development.



The project includes expansion from 4,500 sqm to 11,500 sqm. This project is expected to be completed in 10 months. The new building will have 504 sqm of General Storage, 175 sqm of Chiller Holding Area, 1,800 sqm of Airlines equipment storage and 210 sqm of Office Area.

Upon completion, the facility is expected to have meal production capacity of 15,000 meals per day, from currently 7,000 meals per day.

Celebrity Chef at Purantara



Air Asia and their ambassador chef, Farah Quinn, held a Christmas Signature Dish introduction on 3rd of October 2013 at Purantara kitchen facility. The new signature dish will be available for the passenger of Air Asia starting Christmas Season.

PT. Purantara Mitra Angkasa Dua (PMAD) is a sister company of JAS Airport Services which focuses on in-flight catering service. Currently PMAD serves seven major airlines.

Cardig Anugerah Sarana Catering (CASC), The New Name of Our Food Solution Subsidiary

Effective on 25th October 2013, our subsidiaries in Food Solution Business namely PT Cipta Anugerah Sarana Catering (CASC) has change its name to PT. Cardig Anugerah Sarana Catering.



~~PT Cipta Anugerah Sarana Catering~~

PT. Cardig Anugerah Sarana Catering

CASC, served Medco Sembakung

Started November 1st 2013 PT Cipta Anugerah Sarana Catering (CASC) added PT Medco E&P Sembakung in to their customer list. CASC will provide daily catering and housekeeping on Medco's exploration site in Sembakung, East Kalimantan.





New Customer for Purantara & JAS Aero-engineering

Purantara in-flight catering and JAS Aero-engineering (JAE) will start to serve Egypt Air on 23 December 2013. Purantara will be the in-flight-catering provider while JAE provide Line Maintenance Engineering for Egypt Air

Egypt Air will fly to Jakarta from Cairo for 4 times weekly using Boeing 777 Series.

New **Inflight Catering** in Ngurah Rai International Airport

On 25th October 2013 PT Cardig Aero Services Tbk (CAS) signed an operation Agreement with PT Angkasa Pura Hotels (APH) to run a new In-flight catering namely KULINAIR in Ngurah Rai International Airport Bali.

The Agreement was signed by CAS President Director & CEO, Mr. Diono Nurjadin and APH President Director, Mr. Danny P Thaharsyah, witnessed by PT Angkasa Pura I President Director Mr. Tommy Soetomo.

This new in-flight catering has a large capacity to produce up to 9.000 meals per day.





Your Partner in Indonesia

With you in Mind



Passenger Services

Ramp Services

Cargo Services

Flight Operation Support Services

Hospitality Services

Presence at 12 Airports in Indonesia.
JAS Airport Services is determined to deliver the best airport services solution for a smooth & efficient operation with safety and on time assurance.

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frontlines

September - December 2013

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